Task 6: Protocol

**Agency:** Lifeworks BHS is a non-profit organization that offers support and advocates for a verity of services such as mental disorders, substance use disorders, re-entry for prison, adult and childhood trauma, recovery housing, sexual/domestic abuse, and so much more. The agency also does peer to peer group meetings and peer career training.

**Mission Statement:** To help Peers who have current or a history of Mental Health or Substance Use Disorders, find ways to stop the devastating impact of addiction and addictive behaviors, also to reduce harm associated with mental health disorders through Peer Support by offering an authentic approach to help the individual find their own personal pathway of recovery.

**Research Question:**s LifeWorks BHS effective in supporting, educating, and helping recovery and relapses of those with Substance USE Disorder’s?

**Protocol:**For my evaluation, I will be interviewing two different types of stakeholders. I will be interviewing the CEO of LifeWorks BHS and a client, which will be a person with substance use disorder and is in recovery.

**Interview for CEO**

1. What is being done to effectively implement the agency goal/mission statement?
2. How does the program identify and accommodate the needs of with Substance use disorders?
3. What is the programs approach to substance use disorder?
4. What does “treatment” and “support” look like in your program?
5. How does your program LifeWorks BHS handle relapses during a treatment?
6. What other community resources are provided to the individuals with SUD promote recovery and relapse prevention?
7. How is addition medication handled for those with mental disorders on top of SUD?
8. What does your program offer as after care?
9. How and what do you educate your client’s on to provide them with skills to help themselves?

 **Interview for Clients**

1. What kind of support and resources have LifeWorks provided you with?
2. How effective has the program been with meeting your emotional, mental, and physical needs?
3. Do you feel there are things you need or expectations that aren’t being met?
4. How satisfied are you with your current aftercare from the program?
5. What would some suggestions for improvement do you have for the program?

**Observations**

During the evaluation, I will be looking at the:

1. Interactions between stakeholders (CEO, staff members, clients.)
2. Behaviors and attitudes between clients and staff members involved
3. Implementation of the agency and program’s mission statement
4. Is the staff members effectively and efficiently carrying out the principles of the agency according to the CEO?
5. Support provided to clients (emotional, mental, physical, aftercare)
6. Positive and negative outcomes (relapses, after care program, progress)