**David Smetek**
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[LinkedIn Profile](https://www.linkedin.com/in/david-smetek-834212320)

**EDUCATION**

**Old Dominion University, Norfolk, VA**
*Bachelor of Science in Cybersecurity*
Expected Graduation: May 2025
Relevant Courses: Cybersecurity Fundamentals, Cyber Law, Digital Forensics, Network Security, Cryptography, Cybersecurity Strategy and Policy

**Germanna Community College, Fredericksburg, VA**
*A.A.S. in Computer Information Systems*
Graduated: December 2023
Relevant Courses: Networking Fundamentals (Cisco), Linux System Administration, Network Security Basics, Internet/Intranet Firewalls, Systems Analysis and Design

**RELATED EXPERIENCE**

**Customer Service Associate**
Wawa – Fredericksburg, VA | July 2024 – Present

* Provided exceptional customer service by addressing inquiries, resolving complaints, and ensuring customer satisfaction.
* Assisted in training new team members on company policies, procedures, and best practices for delivering excellent customer service.
* Effectively handled escalated situations by remaining calm under pressure and de-escalating tense conversations with upset customers.

**Server/Waiter**
Park Lane Tavern – Fredericksburg, VA | July 2022 – November 2022

**SKILLS & TECHNICAL PROFICIENCY**

* **Cybersecurity & Networking:** Information Security, Network Firewalls, Cisco Routers, SIEM, IT Troubleshooting
* **Programming & Scripting:** Python, Java, C/C++, Command Line, PowerShell, Bash
* **Operating Systems & Tools:** Windows Server, Linux (Ubuntu, Kali), Linode, Microsoft Office Suite (Excel, Outlook, PowerPoint)
* **Certifications (In Progress):** CompTIA Security+ (Expected March 2025)

**ADDITIONAL INFORMATION**

* Authorized to work in the U.S. for any employer
* Passionate about cybersecurity with hands-on experience in ethical hacking, penetration testing, and digital forensics
* Strong analytical and problem-solving skills with experience in both individual and team-oriented roles