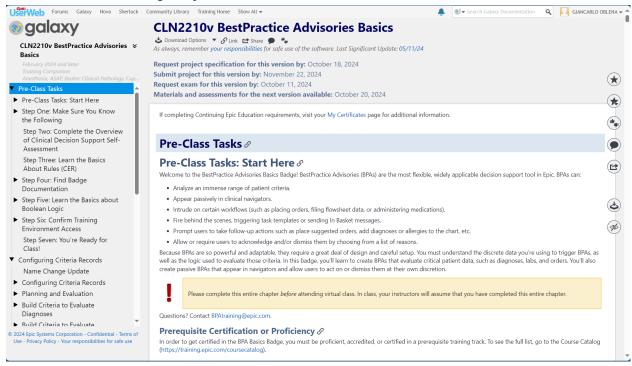
Giancarlo Oblena Sentara Internship Reflection #2

After another 50 hours of the internship as an IT Clinical Systems Intern, I have begun my "SaveClicks Alert Optimization Project." In simple terms, my role in this project is to take a BPA (Best Practice Advisory), which is an alert that notifies clinicians about specific warnings, and find a way to improve its overall effectiveness. To help me gain a better understanding of BPAs and how to configure their builds, my project mentor assigned me a BPA training companion to teach me and take notes on. The training companion provided text and a step-by-step guide that allowed me to explore Epic and get a feel for how the EMR software works. Once I felt comfortable enough, I chose which BPA I would work to improve. My particular BPA is a warning that deals with ischemic stroke that has only been 6.2% effective in the past year. My job now is to utilize the tool "SlicerDicer" to analyze the breakdown of its effectiveness. Aside from working on my project, Sentara has offered many opportunities that I have benefited from and that will help me in the future. I was given a tour of Sentara's data center, which houses rows upon rows of computers connecting much of the Sentara network across Virginia. I was also able to shadow the IT team as they launched one of their big projects. Additionally, Sentara has provided me with professional career help. They offer a weekly internship series that gives career advice such as resume help and interview tips, and I was able to have a professional headshot taken to use for work profile pictures and LinkedIn. During these 50 hours of my internship, I feel that I am gaining valuable experience through hands-on work and receiving professional development support.

Screenshot of BPA training companion:



Screenshot of SlicerDicer tool (For privacy reasons I cannot show some information):

