**Jared Gibson**

Norfolk, VA | (302) 507-7043 | JKG02@outlook.com

**EDUCATION**

Old Dominion University, Norfolk, VA

**Bachelor of Science, Cybersecurity** December 2024

**GPA:** 3.1

Dean’s List: Spring 2024

**RELATED EXPERIENCE**

Old Dominion University, Norfolk, VA

**Technical Support** **Professional**  May 2021 - Current

* Skilled IT professional with a strong background in diagnosing and resolving complex technical issues across diverse platforms and environments.
* Extensive experience in managing large-scale networks utilizing service management platforms, including ServiceNow, Ivanti, Intune, and JAMF.
* Experienced in managing system configurations, troubleshooting network setups, and ensuring seamless integration of various devices.
* Adept at optimizing performance, improving system reliability, and delivering efficient solutions for a wide range of technical challenges."
* Highly skilled in configuring devices for seamless deployment within large-scale network infrastructures,
* Experienced in documentation and incident management.

Technical Skills

**CERTIFICATIONS**

**Amazon Web Services Certified Cloud Practitioner** **February 2024 – February 2027 CompTIA Security+ (Studying)**  **June 2024 – Current**

**SKILLS**

* Microsoft Endpoint Management
* Ivanti
* JAMF
* ServiceNOW
* Active Directory
* VirtualBox
* Microsoft Remote Desktop
* LogMeIn Rescue
* Apple Remote Desktop
* Microsoft Windows
* Mac OS
* Linux
* iOS/iPadOS
* Scripting
* Microsoft Teams
* Zoom
* OneDrive
* Office365