Jasmine Murphy

# Skills

* Great custom service
* Leadership skill
* Organization
* Independent worker
* Teamwork
* Outgoing

# Experience

9/16/20 - present

### 7-Eleven, Washington DC - store employee

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* Keeping a clean, safe environment for patrons, ringing customer purchases using electronic cash registers, and giving correct change. Additional duties consist of forecasting, ordering, and stocking merchandise throughout the store.

## 6/2019 -present

### Carolina Kitchen, washington DC  *-* Line server

* Interact with guests at the assembly line and perform a variety of tasks, such as delivering orders, and answering to customer inquiries.
* Making suggestions, placing food and cutlery on trays, and anticipating guest needs.

## 4/2019 -10/2019

### Rita Italian Ice, washington DC - Treat Team Member

* Responsible for creating exceptional guest experiences by adhering to Rita's S.U.P.E.R. Service Standards.
* Promoting samples and educating guests on the full Rita's product line. Serving guests frozen treats that adhere to portioning, packaging, and presentation guidelines.

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9/2019 - 1/2020

**Launch** **Trampoline,**  **District Heights MD** - **Cashier, Party host, Court monitor**

* Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations. Operating scanners, scales, cash registers, and other electronics. ... Accepting payments, ensuring all prices and quantities are accurate and proving a receipt to every customer.
* providing guests with an exceptional experience by being the main point of contact during their visit. Responsible for providing recommendations, walking them through the ins and outs, attending to their needs and making their time memorable, all while keeping a smile.
* Provide phenomenal customer services and minimize customer disapproval. Work directly with guest to provide courteous, friendly and professional assistance while enforcing Launch safety regulations.

# Education

## 8/2016 - 6/2020

### Theodore Roosevelt High School , Washington DC

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### *High School Diploma*