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## Reflection #1

The job title is system administrator which is almost an umbrella term for what we do. We do many basic tasks that happen almost every day. We verify that the applications are up and functional. Which means whatever the application is supposed to be doing we make sure that it is by testing that function. For example, there is an application that is used for back up on all the VMs that the company uses, to make sure that is working properly we verify that it correctly backed up all the data that is stored on that box. If it didn't we force restart it and hope that it can back up. This is good because the first week of the internship an application went down. The troubleshooting steps we did went from very basic things like making sure that it was on and once we verified that then turned it off and then went super advanced into the SQL server and saw that was the issue. I do have the issue of not going from the basics up to more advanced troubleshooting steps. I did take the lead on restoring the application to when we know it was working and then turns back on the services which led to it working for a little bit. I have been pushing myself to learn new things outside my comfort zone when doing this internship. I been doing a lot of basic computer troubleshooting with working with the BIOS setup and learning basic computer setup that makes the VMs work on the machine. I have done around 5 or more computer rebuilds which take a lot of time and patience. I have messed up a couple of times but no one gets mad. They just say you have to start over and hopefully I will not make the mistake again.