Task 6- Protocol

Mia Speach

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Protocol

About agency: Mental Health America of Fauquier County uses local resources to promote awareness of mental health and substance abuse, for my evaluation I will just focus on mental health. They maintain a database of local resources and provide educational information and referral services so that local residents can find the help they need. They also offer workshops to local residents and professionals. They also have a bi-annual community gathering where they receive input from the community about concerns and recommendations for solutions on mental health and substance use.

Evaluation question:  Is Mental Health America of Fauquier County effective at promoting and facilitating mental wellness in Fauquier County?

Protocol: I will be interviewing two agency employees, first the executive director and second the community outreach coordinator. I also interviewed a resident who has used their online portal to find a mental health provider who can help them. I will also be observing a mental health first aid workshop to see the benefits it offers the community and helping professionals.

Questions:

*Community outreach coordinator*:

How effective are the workshops and how often are they offered?

What strategy is used to promote mental health wellness to the community and is it effective?

*Executive Director*:

How many organizations do you work with to help promote mental wellness?

How do you promote and implement your agencies mission effectively?

What aspect of the program do you feel could benefit from a revision?

*Local resident*:

Was the online portal easy to navigate?

Were you successful and do you feel like your needs were met?

Did you utilize any of the assessment tools that are offered on the website?

*Mental Health Aid Workshop (Observation)*-

How many people showed up?

Did the facilitator do a good job implementing mental health first aid?

What questions were asked by the participants?

Do people seem interested or uninterested?

What was the outcome of the workshop, effective or not?