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## EDUCATION

**Old Dominion University, Norfolk, VA**

**Bachelor of Arts in World Languages and Cultures**

**Major: Asian Studies**

**Minor: Japanese Studies**

**GPA: 3.68**

## EXPERIENCE

**Walgreens, Hampton, VA**

- Performed as overnight cashier representative and acted as night time stock personnel.
- Demonstrated exceptional customer service skills in an isolated environment.
- Functioned as merchandise returns and exchanges customer service personnel.

**U.S. Coast Guard Fireman**

- Responded to casualties at sea as a search and rescue technician.
- Managed four separate vessels' scheduled maintenance and repairs.
- Enforced maritime law while underway as a boarding team member.
- Lead collaborative emergency rescue missions with other state and federal agencies.

**U.S. Coast Guard Health Services Technician**

- Completed schooling as a Health Services Technician and Emergency Medical Technician.
- Functioned as medical clinician and emergency response personnel.
- Assisted doctors, dentists, and physician's assistants with patients and medical procedures.
- Counseled patients regarding medical diagnosis and treatment.
- Managed various departments within the clinic and invented more functional ways to operate within each department.

## COMMUNITY INVOLVEMENT

- Volunteered at The Ronald McDonald House during holiday season to cook for parents with sick children.