

Margie Owusu

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Professional Summary:

Emerging cybersecurity professional dedicated to prompt project completion and securing proprietary information Team-oriented collaborator with reliability and focus on equitable task distribution through group projects and motivation to accomplish mutually held goals. Eager to add value and fulfill a role of increased responsibility to the IT/Cybersecurity team.

Education

Bachelor of Science, Cybersecurity – Old Dominion University – Norfolk, VA – Expected Graduation – Fall 2025

Dean's List – Fall and Spring 2022

GPA: 3.3

Key Skills

Verbal and Written Communication

Data Confidentiality

SDLC

Reporting and Documentation

Microsoft / Word / PowerPoint

Hardware and software configuration

Network configuration and management

JAVA and Python programming

Risk management

Professional Experience

Assistant/Tutor - E-portfolio studio

Old Dominion University

January 2022 - Present

- Provide tier 1 level Help Desk support for supported customers
- Performed software and system upgrades and recommended solutions to computer-related issues
- Walked staff and students through provisioning of WordPress/Wix accounts and services
- Created and tracked incidents to completion utilizing the ticketing system
- Developed and updated company standard operating procedures and system configuration documentation to meet industry standards and renowned best practices

Served as the primary point of contact on all matters related to hardware, software, and network for the department

Maintained proper inventory of all IT related equipment and software, which is reported to management on a quarterly basis

Student Intern

U.S. Department of Treasury, Departmental offices

September 1, 2023 – ongoing

- Observe the daily operations and working environment of a cabinet-level federal agency
- Collecting, analyzing, and presenting data in support of policy priorities
- Researching and summarizing academic literature and news pertinent to mission areas
- Drafting talking points, briefing materials, and reports for Treasury leaders and stakeholders
- Attending and reporting on relevant Congressional hearings, official meetings, and conferences in and outside of government
- Interacting with Treasury colleagues and other U.S. government agencies on relevant matters
- Organizing high-level meetings and/or conferences

References

Sylvia Sampana

Senior IT/Cybersecurity Auditor

Jeffrey Yeboah

Systems Administrator/ISSO