Adoni Gray

Suffolk, VA 23435 • [Adonigray1002@gmail.com](mailto:Adonigray1002@gmail.com)

**Summary:**

*Energetic and driven to lead by example with integrity and a positive attitude. Uses critical thinking skills to understand and work through challenges competently. Inclusive to all walks of life, with the ability to effectively communicate.*

**Key Skills**

Customer Service Planning

Conflict Resolution Training & Development

Collaboration Effective Communication

Microsoft Office

**Experience**

*07/2021 – Current*

Chipotle • Suffolk, VA

* Service Manager
  + Oversees employees, manages the service department team, and handles customer service interactions, reports, and repairs.

*10/2022 – 04/2023*

Carrie Funn Behavior and Counseling Services • Virginia Beach, VA

* Behavior Analyst

*03/2021 – 07/2021*

Old Navy • Chesapeake, VA

* Sales Associate

*11/2018 – 12/2019*

Texas Roadhouse • Suffolk, VA

* Hostess

*Ability to self-manage and motivate to achieve set goals. Collaboratively interacts and engages with a diverse demographic of people. Aims to provide high expectations of customer service, ensuring effective communication and a positive experience. Thinks creatively on managing conflict for a win-win outcome.*

**Education**

Old Dominion University Norfolk, VA

Bachelors: Criminal Justice & Sociology

Graduation: May 2024

GPA: 3.5

**References**

Available upon request.