

Ayanah Hanks

Reflection Paper

ODU Spring 2026

IP Configure

Professor Teresa Duvall/TA Joshua Russell

Internship Reflection Paper

During my next 50 hours working as a Hardware Technician Assembly intern at IP Configure, I have continued to gain valuable experience and confidence in my role. As I become more familiar with the workflow and expectations of the company, I feel more comfortable taking initiative and contributing to the team. The first 50 hours helped me adjust to the environment, but these recent hours have helped me build on those skills and better understand the responsibilities involved in this position.

One important milestone during this time was completing my 30-day review. I received positive feedback and strong scores, which was encouraging and motivating. Hearing that I am performing well in my role gave me more confidence in my abilities and encouraged me to continue improving. It also pushed me to take more initiative and be more proactive when working on tasks. Knowing that my work is recognized by my supervisors makes me want to continue growing and contributing to the team in a meaningful way.

Another difference during these hours is that I have been able to work on more service-related tasks and gain experience with different types of servers. Recently, I started working with the

Wawa servers, which are larger and more complex than the Dollar Tree servers I worked with earlier in my internship. Because they are bigger and have more components, they require more attention to detail during the assembly process. Learning how to work with these new systems has helped me expand my technical skills and better understand the differences between server configurations. It has also helped me become more comfortable handling more complicated equipment.

In addition to the technical skills I am developing, I have also continued to grow professionally. Over time I have gotten closer with my coworkers and feel more comfortable asking questions and learning from them. They have been very helpful and supportive, and I have learned a lot by observing how they approach their work. Even some of my coworkers who are closer to my age have been great resources and mentors when I need guidance. This has helped me feel more like part of the team and has made the work environment more enjoyable.

Reflecting on my experience so far, I am beginning to think more about whether this is a field I could see myself growing in long term. Working at IP Configure has shown me how important hardware assembly and server preparation are in the technology industry. It is rewarding to know that the work we do helps prepare systems that will eventually be used by clients. I also see how the technical skills I am learning, such as working with Linux and understanding hardware components, can be useful in many technology-related careers.

Overall, my next 50 hours at IP Configure have helped me grow both technically and professionally. I am becoming more confident in my role, learning new systems and processes, and building stronger relationships with my coworkers. This internship continues to give me

valuable real-world experience and is helping me better understand the technology field and my potential future within it.