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Professor Teresa Duvall

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A Better Way Campaign

Reflection #2

Internship Reflection Paper

Second 50 Hours

My second 50 hours working as a Cybersecurity Specialist intern at A Better Way Campaign has given me the ability to put into practice my communication and research skills. The second 50 hours has been primarily focused on creating a phishing quiz meant to teach, test, and reinforce proper phishing prevention skills for all staff. I contributed multiple questions meant to teach the quiz-taker about the red-flags and tactics to identify when prompted to prevent a successful phishing attempt on them. Additionally I provided an example email regarding fake good drive shares that are meant to redirect the user. This phishing questionnaire was our primary task throughout the second 50 hours so it required most of my attention and collaboration with the team. I attended meetings and peer reviewed other questions within the questionnaire to help optimize the efficacy of the quiz. This helps me accomplish my objectives

to communicate and document security initiatives clearly and concisely, and evaluate human-focused security risks.

Looking to the next 50 hours of my internship. I hope to contribute to google drive control and access to accomplish my objective of applying identity and access management controls. Additionally I believe the rest of the team and I are pushing to put some of our resources to creating an official phishing simulation for all staff members. This will most likely be our flagship task within the internship I would like to accomplish. This 50 hours has proven to be bumpy, as I have struggled to find relevant tasks to my department that I can contribute to. I hope that the lack of Cybersecurity focused tasks will flow more frequently. In addition to the task flow, a lot of new members have joined the Cybersecurity team since my arrival on the team. For the most part besides the team lead, another intern and I have been keeping communication steady with the team to ensure we are all on the same page regarding our tasks, I hope to continue this level of communication throughout the rest of the internship.

Overall this 50 hours has proven to be less exciting, stressful, and varied than my first 50 hours. Settling into the internship position has allowed me to steady my workflow, although the number of tasks has slowed I can still find ways to be useful to the team. My next goals within the internship are to create/review the access controls for the google drive, create an official phishing simulation for the team, monitor the gradual results of the phishing questionnaire, and research potential multifactor authentication methods for our organization. I wish to improve on my research regarding phishing and how to apply a proper simulation that can apply to all staff members and be properly monitored so we can take steps to improve the organization's phishing awareness.