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Professor Teresa Duvall

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A Better Way Campaign

Reflection #3

Internship Reflection Paper

Third 50 Hours

My third 50 hours working as a Cybersecurity Specialist intern at A Better Way Campaign has shown me the need to assist in other departments within the organization. My last 50 hours have not been spent on any Cybersecurity related projects or tasks. I have been assigned to create social media accounts to help extend the social media outreach program the organization is currently focusing on. My goal in these tasks was to interact with recent and previous posts the organization has made on social media. I understood when receiving this internship that one of the most important goals of the campaign was to garner as large a social media following as possible. The Cybersecurity team within the organization nor I have been assigned any new tasks, projects, or other IT related responsibilities.

This lack of tasks has allowed me to self-reflect on my accomplishments within the organization and what I need to improve on. Overall I have helped foster a welcoming, and

informative communication environment within my section of the Cybersecurity department. I have performed a vulnerability assessment of the organization's tools that I had access to. I conducted light pen-testing operations using tools and techniques gathered from my college curriculum. I have connected with people within my department outside of the organization. I have assisted in creating an official phishing questionnaire meant for staff members to take and improve based on performance.

I believe that my experiences here have completed three of the four learning objectives I originally had for this internship stated in the memorandum of agreement, with varying degrees of quality. I have performed multiple passive and active penetration tests within the organization at the behest of the IT/Cybersecurity department, these were incredibly minor tests. I assisted in developing a plan to apply identity and access management controls within the google drive system of the organization, this so far has not been officially implemented. I have evaluated and sought to improve upon human-focused security risks within the organization, this was accomplished via the phishing questionnaire. I have partially accomplished my objective to communicate and document security initiatives clearly and concisely, I have not written, nor participated in writing cybersecurity policy or objectives that were meant for non-cybersecurity specialized personnel. When seeking to accomplish this objective, it was my intention to learn how to communicate with non-IT oriented staff members effectively regarding policy and security initiatives, my only communication has been with leadership or other IT/Cybersecurity members. I hope to learn a great deal more from this internship before setting off to a full career path within cybersecurity, although my time within my internship position is limited to the next few months, I believe a great amount of knowledge can be gained. I hope to invest more time

into credentials outlining my experience within cybersecurity and IT, and with these credentials improve my immediate value as an applicant to future positions within this career field.