



ALISSIA METCALFE

CYBERSECURITY PROFESSIONAL

CONTACT

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EDUCATION

Bachelor's Degree (In Progress)

Old Dominion University-
Cybersecurity

Certification

Active Secret Clearance

SKILLS

- Familiarity with NIST Cybersecurity Framework
- Familiar with GCCS software
- Knowledge of vulneraries, threats, exposures, and countermeasures
- Basic understanding of network security principles and risk management
- M365 experience

ACHIEVEMENTS

Award/Achievement

Combat Navy and Marine
Corps Achievement Medal

PROFESSIONAL OVERVIEW

Cybersecurity student and combat veteran with an active Secret Clearance and 5 years of leadership experience in the United States Navy. Strong foundation in cybersecurity principles, risk management, and security frameworks, combined with hands-on experience operating and maintaining complex technical systems in high-risk environments. Recognized for attention to detail, accountability, and the ability to quickly learn and apply new technical concepts. Seeking a cybersecurity internship to apply academic knowledge in a practical, mission-driven environment.

WORK EXPERIENCE

United States Navy

Work Center Supervisor / Collateral Duty Inspector

2021- 2026

- Led and supervised maintenance teams in high-tempo environment, ensuring systems readiness and operational success during combat operations.
- Applied structured incident resolution and diagnostic techniques transferable to cybersecurity problem-solving.
- Utilized technical manuals and data systems to support maintenance and operational decision-making.

Customer Service

Service Manager

2019- 2021

- Managed a team of 15+ employees in high-volume environment, consistently meeting performance and service targets.
- Supervised and trained team members, improving efficiency and maintaining compliance with company policies and health regulations.
- Demonstrated attention to detail in auditing transactions and identifying discrepancies.