

Alyssa Carter

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EDUCATION

Old Dominion University – Norfolk, VA

Expected Graduation: 2028

Bachelor of Science: Cybersecurity

Virginia Peninsula Community College – Hampton, VA

Graduate: 2026

Associate of Science: Information Technology

Member of Phi Theta Kappa Honor Society, Summa Cum Laude

Denbigh High School - Newport News, VA

Graduate: 2024

Advanced High School Diploma

Member of National Honor Society, Cum Laude

EXPERIENCE

Busch Gardens – Williamsburg, VA

Food & Beverage Team Member [Dec 2025 – Present] [Jun 2021 – Sep 2021]

- Deliver exceptional customer service in a fast-paced entertainment environment while assisting large volumes of guests daily.
- Collaborate with team members to maintain efficient operations during peak park hours.
- Demonstrate strong multitasking, communication, and problem-solving skills while handling guest concerns and operational responsibilities.

Water Country USA – Williamsburg, VA

Lifeguard [Apr 2025 – Sep 2025] [Apr 2024 – Sep 2024]

- Maintained guest safety by continuously monitoring aquatic areas and enforcing park safety regulations.
- Responded quickly and effectively to emergency situations using CPR, AED, and first responder training.
- Promoted a safe and positive guest environment through strong communication and attention to detail.

Tilly's – Newport News, VA

Sales Associate [Aug 2023 – Jan 2024]

- Performed inventory management and maintained organized merchandise displays.
- Supported promotional setups and collaborated with team members on daily store operations.

Busch Gardens – Williamsburg, VA

Entertainment [Aug 2024 – Jan 2025] [Aug 2023 – Mar 2024] [Aug 2022 – Jan 2023]

- Assisted with seasonal entertainment operations and guest engagement during major park events.
- Worked effectively in high-energy, fast-paced settings requiring adaptability and teamwork.
- Supported event operations while maintaining professionalism and positive guest interactions.

PROJECTS & EXTRACURRICULAR

Information Technology Coursework & Technical Projects

- Developed Python-based assignments focused on problem-solving and application development.
- Designed and managed SQL databases through coursework and hands-on projects.

- Completed troubleshooting and digital investigation exercises requiring analytical thinking and attention to detail.
- Applied technical and organizational skills through laboratory simulations and collaborative assignments.

Academic Honors & Organizations

- Member of Phi Theta Kappa Honor Society
- Member of National Honor Society
- Graduated Summa Cum Laude from Virginia Peninsula Community College
- Balanced full-time coursework with multiple seasonal and part-time employment positions.

SKILLS

Programming languages: Python, SQL

Technical Skills: Database Design, Troubleshooting, Cybersecurity Fundamentals, Digital Investigations, Technical Problem-Solving

Certifications: CPR Certified, AED Certified

Professional Skills: Communication, Leadership, Team Collaboration, Customer Service, Organization, Time Management, Multitasking, Adaptability