Discussion Board: Task 6

**Develop a protocol to conducting observations if you will include observation in your data collection method. Note what you will be looking for during your observation. If you have a observation tool or check list include this in your post.**

For my observation of Harbor Point Behavioral Health Center, I will be using observations, interviews, and surveys to see how the program works and how successful it is. Observations and interviews will allow me to see how the program works for clients and how they personally feel about the agency. The interviews will allow me to ask more open-ended questions and surveys will provide feedback but more formal.

**Develop the questions you will use in your interviews. Make sure these questions are open ended. Make sure these questions will address your overall research question. Identify what you would like to know from your participants.**

These are the questions I will be asking the stakeholders:

1. What's your role in this agency?

2. How do you determine who is qualified for your trauma-focused therapy?

3. Who's responsible for taking care of the clients?

Follow up question would be: Who's responsible in taking care of the clients in psychiatric services?

4. What are the goals within this company?

5. What if the client's treatment is almost up but they haven't improved much, what would be the next step?

6. Are there any barriers clients may face upon treatment?

7. Do you have any international clients that are enrolled in the program?

8. How do you handle patients with extreme behavior issues?

Survey Questions:

1. Do you think Harbor Point treats everyone fairly and equally?

2. Has Harbor Point change your life for the better? Why or why not?

3. Is the environment neat and kept clean?

4. Do you have any issues regarding the agency? If yes, explain.

5. Would you recommend Harbor Point to other people?