

Angel Tanoh

CYSE 368

2 February 2025

Reflection #1

The first 50 hours of the Cyber Clinic have been an eye-opening experience, it has offered valuable lessons and opportunities for growth. A significant part of our time has been focused on team bonding, allowing us to get to know one another and build trust. This aspect of the clinic has been important because it creates a strong foundation for collaboration. Working in groups on our business scenarios has been both challenging and rewarding, we tackled some difficult situations and came up with solutions together. I really enjoyed collaborating with classmates because it allows us to exchange ideas, many of which I wouldn't have thought of on my own.

One of the most impactful lessons was Dr. Baaki's design thinking session. We learned about the six stages of design thinking: Empathize, Define, Ideate, Prototype, Test, and Space. The stage that resonated with me the most was Empathize. I realized that this step can easily be overlooked, but it's important in business to approach clients with understanding and care. This helps avoid overwhelming them while showing a supportive relationship.

The first prototype presentation was definitely a learning experience. I quickly realized the importance of being thoroughly prepared and having all my talking points written down so I don't forget important information. Moving forward, I will make a conscious effort to improve my presentation skills, ensuring more confidence and structure.

Overall, this experience has been incredibly valuable. I'm excited to continue learning and growing. As I continue in the Cyber Clinic, I'm excited to learn more, keep improving, and apply what I've learned to real world situations.