

# ANTONY CHARLES

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## PROFESSIONAL SUMMARY

*A results-oriented professional known for driving innovative product development within stringent timelines. Experienced in transforming initial concepts into tangible realities, specializing in the full product lifecycle, strategically conceiving, launching, and optimizing products that integrate industry best practices, stimulate continuous improvement, and manage product and technology-related risks.*

### CORE COMPETENCIES

- Agile Project Management
- Product Management
- Strategic Planning
- Agile Methodologies Expertise
- Solutions Architecture
- Software Development
- Software as a Service (SaaS)
- Comprehensive SDLC Knowledge
- JIRA
- Cross-Functional Team Leadership
- Process Automation
- Project Visualization

## PROFESSIONAL EXPERIENCE

CANDOR TECHNOLOGY, VIRGINIA BEACH, VA, SEPTEMBER 2021 TO PRESENT

### **DIRECTOR OF PLATFORM DEVELOPMENT** SEPTEMBER 2021 TO PRESENT

- Championed the design and execution of Candor's state-of-the-art underwriting engine, enabling clients to utilize AI for autonomous execution of complex underwriting decisions, redefining the underwriting process.
- Streamlined cross-functional communications, aligned strategic objectives with executive stakeholders, and ensured Candor's technology aligned with organizational vision, goals, and strategic initiatives.
- Drove cross-departmental collaboration, helping grow Candor's customer base from 5 to 80, generating over \$10 million in revenue.
- Demonstrated excellence in managing diverse teams, leading strategic expansion initiatives, and successfully scaling products.
- Led strategic partnerships with third-party vendors to bolster Candor's platform capabilities, leading to an impressive 40% enhancement in accuracy across borrower documentation.
- Expanded Candor's Platform Development team from three contractors to an onshore team of 11 members, through effective hiring, comprehensive onboarding, and training strategies, that fostered a high-performance culture.
- Administered and maintained Candor's JIRA environment, becoming the go-to source for tracking all development work across multiple projects, bolstering productivity and collaboration.
- Managed a high-performing, results-driven team of eleven developers, fostering a culture of collaboration and innovation, leading to groundbreaking development initiatives.

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**SOLUTIONS ARCHITECT** AUGUST 2020 TO SEPTEMBER 2021

- Served as the primary resource for business and client representatives, utilizing deep technical proficiency in Candor's architecture to guide understanding of our internal platform.
- Identified and communicated opportunities for improvement to executive stakeholders, increasing overall system performance and accuracy.
- Reengineered the core rules logic of the platform, transitioning the core platform from a monolithic architecture to isolated microservices.
- Directed the strategic roadmap for the technological advancement of Candor's core product offerings.
- Collaborated with on-staff underwriters, translating loan underwriting business knowledge into clear and effective system requirements.
- Provided round-the-clock technical support for the company's core product during critical phases of client onboarding and early adoption.
- Served as the central contact point for the development team during client interactions, providing clarity on intricate platform functions.
- Educated new developers with and without prior Decisions No-Code experience on the functions of internal tools and services.
- Delegated assignments to software development contractors on the company's core products.
- Under significant time constraints, developed a transition from legacy systems to meet compliance requirements, leveraging a comprehensive understanding of industry-standard mortgage XML structures (MISMO) and designing conversion software for the updated MISMO 3.4 format.

DECISIONS.COM, CHESAPEAKE, VA, APRIL 2019 TO AUGUST 2020

**PROFESSIONAL SERVICES DEVELOPER**

- Spearheaded platform development for mid- to long-term projects, assisting organizations in leveraging the Decisions.com No-Code Platform for business process acceleration and automation.
- Fostered strong relationships with business partners to co-create user stories, update requirements, and design new process flows for clients.

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**EDUCATION AND CREDENTIALS**

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BACHELOR OF BUSINESS ADMINISTRATION IN INFORMATION TECHNOLOGY, 2023

*Old Dominion University, Norfolk, VA*

CERTIFIED AGILE LEADERSHIP FOR TEAMS, 2022

*Scrum Alliance*

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**AWARDS AND HONORS**

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- 2021 HousingWire Insider Award

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**ADDITIONAL INFORMATION**

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**Technical Proficiencies:** Decisions No-Code Platform, C#, C++, SQL, SQL Server, AWS S3, EC2, JIRA, Trello, Microsoft Office, LUCID

**Interests:** Powerlifting, Golfing, Rock-climbing, Running, Chess, Reading