

Arian Lovo

arianlovo9@gmail.com

Career Objective

Motivated and detail-oriented Cybersecurity student seeking an entry-level position where I can apply my technical knowledge, problem-solving skills, and customer service experience. Eager to grow within a professional environment and develop skills in cybersecurity and technology systems.

Education

Old Dominion University, Norfolk, VA
Bachelor's Degree in Cybersecurity (*In Progress*)

Northern Virginia Community College, Annandale, VA
Associate Degree in Information Technology, 2023

Professional Experience

Lead Sales Associate

Marine Corps Exchange (MCX), Arlington, VA
July 2024 – Present

- Provide high-quality customer service and resolve issues efficiently to maintain customer satisfaction
 - Support daily operations including merchandising, inventory management, and team coordination
 - Assist in training new employees and help oversee store operations when supervisors are unavailable
 - Maintain organization and efficiency in a fast-paced retail environment
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Store Associate

Aldi, Northern VA
October 2022 – July 2024

- Managed inventory, restocking, and store organization to ensure smooth operations
 - Operated cash register and handled transactions accurately
 - Assisted customers and resolved concerns professionally
 - Collaborated with team members to meet performance goals
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Retail Sales Associate

Target, Northern VA

November 2019 – October 2022

- Assisted customers with product selection and maintained strong service standards
 - Managed inventory and maintained visually organized displays
 - Processed transactions efficiently and accurately
 - Worked with team members to meet sales goals and improve performance
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Skills

- Customer Service & Communication
 - Team Leadership & Collaboration
 - Problem-Solving & Adaptability
 - Time Management & Organization
 - Inventory Management
 - Technical Skills: Java, Microsoft Office, Excel, Windows OS
 - Cybersecurity Fundamentals
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Additional Information

Relevant Coursework:

- Cybersecurity Fundamentals
- Information Technology Systems
- Network Basics