

Asia Hobson  
CYSE 368- Internship  
Interview

Name: Tyler Allen

Position: Sentara - Cybersecurity Infrastructure Engineer

1. How did this person get into the cyber/IT field and into the position they now hold?

**Tyler started out as an Intern at Sentara working on the AD queue. When he started there were only about three people on the team, so he was automatically given the job title he has now.**

2. What would be the most important knowledge, skills, and abilities needed by someone in this field?

**Comparing data sets, problem solving with on-call rotation helping customers get access, and taking things step by step.**

3. What are some of the 'soft' skills they have found to be most important in this job/position?

**Customer service when it comes to handling problems and helping customers who don't have a technical background. People skills, communication, and leadership skills.**

4. What technical skills have they found are the most important in this job/position?

**Data analysis, PowerShell script, networking, MFA.**

5. What would be good entry-level jobs for gaining experience to become a Cybersecurity Infrastructure Engineer

**Internship work with service/help desk. First level jobs would be IT analyst or IT specialist.**