

Bridgette Chapman

4641 Pricilla Lane Virginia Beach, VA 23455 | 757-450-4537 | X3boymom@yahoo.com

LinkedIn URL: <http://linkedin.com/in/bridgette-chapman-874796144>

PROFESSIONAL SUMMARY

Highly motivated professional seeking an entry-level position in the field of information systems technology and recipient of high academic honors. Strong knowledge of hardware and software troubleshooting and configuration. Ability to maximize benefits of computer technology through effective use of computer equipment and facilities.

AREAS OF EXPERTISE

- Network structure and security
- Computer technology
- Microsoft Office Suite
- Content strategy
- Teamwork
- Willingness to learn
- Dependability
- Problem-solving

CERTIFICATIONS

- Security+
- Comp TIA
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EDUCATION

Old Dominion University 2023 - Present
Bachelor of Science: Cyber Security
GPA: 3.38

Tidewater Community College 2021
Associate of Applied Science: Cyber Security

PROFESSIONAL EXPERIENCE

Title: Entertainment Specialist – Astro, Inc

May 2020 – Present

Role Summary: Maximize organizational productivity when entertaining for various events.

- Utilize various operating systems designed for entertainment.
 - Install, configure, and maintain/troubleshoot PCs.
 - Network various systems as needed.
- Analyze and troubleshoot equipment in high-pressure situations.
- Effective strong interpersonal competence as a team player and a leader.
- Demonstrate excellent time management and event coordination.
- Field calls with customers to coordinate tasks that need to be completed.
- Inventory and track software and equipment.
- Ensured a safe working environment at the different venues we worked at.

Title: Entertainment Specialist – Spirit City Cruises

May 2020 – Present

Role Summary: Maximize organizational productivity when entertaining for various events.

- Make effective use of computer equipment and the hardware available at the facility.
 - Install, configure, and maintain/troubleshoot PCs.
 - Network various systems as needed.
- Demonstrate a high level of expertise in audio equipment with various computer operating systems in use at multiple venues.
- Demonstrate strong interpersonal competence with technicians for hardware and equipment failure.
- Communicate openly, clearly, and concisely with teammates.
- Field calls with customers to coordinate tasks that need to be completed.
- Inventory and track equipment
- Ensured a safe working environment at the different venues we worked at.

Title: Substitute Teacher – Virginia Beach City Public Schools

May 2017 – Present

Role Summary: Instruct students in varying grade levels to ensure educational paths are followed and adhered to the approved school curriculum.

- Demonstrate excellent oral presentation skills on topics of Math, English, History, Science and Physical Education.
- Leverage technology to develop lesson plans and assignments consistent with the regular teacher's lesson plans.

- Maintain a safe and nurturing learning environment.