

Brandon Harris

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Experience

Amazon Warehouse Associate |Amazon Inc. – Fredericksburg, VA| 05/2023 – 07/2023

- Effectively troubleshooting and clarifying issues related to inventory discrepancies, ensuring minimal disruption to a supply chain of over 70,000 packages daily.
- Implemented innovative technologies introduced to enhance warehouse operations, such as barcode scanners, inventory management software, and automated tracking systems.
- Utilized sophisticated inventory management systems to track, organize, and optimize the movement of products within the warehouse and collaborating with cross-functional teams to identify bottlenecks and areas for process improvement.
- Capturing and inputting product information into digital databases

IT Support Volunteer |Brooke Point High School - Stafford, VA|08/2021 - 05/2022

- Managed a team of 8 people to rest and clean over 250 student used chrome books for the next school year.
- Used Active Directory to solve user support tickets through password resets and configured group policy objects.
- Coordinated installation and administration of Microsoft programs and Windows systems.
- Troubleshoot and resolved problems with Windows and Linux based systems.
- Developed work teams and delegated tasks according to Volunteer strengths.
- Workstation imaging, management, and installation.

Meals of Hope Volunteer |Meals of Hope - Chantilly, VA|11/2017 - 11/2017

- Worked and Communicated with a team of over 30 people in a production line setting to safely help pack over 500,000 meals for the less fortunate around the world.
- Collaborated with team to deliver timely service of items.
- Maintained current and accurate inventory with cycle counts and audits.

Certifications

CompTIA Security+

AZ-900 Microsoft Azure Fundamentals

Microsoft Office Specialist Excel (Office 2016)

Education

Old Dominion University | Norfolk, VA | Expected in 12/2025

Bachelor of Science in Cybersecurity

- ODU Cybersecurity Club Member, 2022 to Present

Relevant course Work:

- **Windows System Administration**– Learned how to manage Windows Active Directory, configure user accounts, reset passwords, configure group policy objects, local security policy, and how reimage and configure windows system backups.
- **Introduction to information systems** - An introduction to the major hardware/software components of modern information systems topics included Information Systems and Systems Development Life Cycle, Introduction to Programming, Databases and Business Intelligence, Information Security.

Projects

Client and Server Design project

- Coded a client and server in python.
- Used socket programing in python so that the client and server could communicate on a specific port.

IT Support lab home lab

- Configured active directory to manage five users accounts
- Practice resetting user passwords and configuring group policy objects

skills

Programing Languages: Python

Tools: ELK stack, Nessus, Nmap, Active Directory, SCCM, Jira, Confluence, Microsoft Azure, Sysinternals

Operating systems: Windows, Ubuntu, Linux, Red Hat

Other: System Administration, Group Policy objects, System analysis, Microsoft Office and Excel, Customer Service, Vulnerability Management, Problem solving, Troubleshooting, Attention to Detail, Team Oriented, Network design, Password resets, and Network security, OSI model, Reimaging, Information System Security