Brendyn Pierce

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EDUCATION

Old Dominion University | Norfolk, VA Anticipated Graduation: May 2025 *Bachelor of Science in Cybersecurity*
GPA: 2.8

RELEVANT COURSEWORK

Cybersecurity Techniques and Operations, Cybersecurity Fundamentals, Networked Systems Security, Digital Forensics, Windows Systems Security and Management

TECHNICAL SKILLS

Network Troubleshooting, Site Monitoring, Microsoft 365, Google Workspace, Proficient in Microsoft Azure, Intermediate in Python and Linux Operating System, Beginner in AWS Cloud

RELEVANT EXPERIENCE

iSportsman ASciS| Virginia Beach, VA January 2025 – Current *Systems Manager Technician*
- Assessing and maintaining the iSportsman Azure cloud infrastructure
- Coordinating with ASciS partner vendors to configure the best technical solutions for iSportsman ASciS
- Assisting the iSportsman Product Support Team with stability, compliance, and risk mitigation
- Troubleshooting technical issues and providing support for end users
- Maintained accurate documentation of system configurations and changes
- Creating a back-up solution to improve availability for iSportsman ASciS.
- Construct a disaster recovery plan to improve redundancy and availability for iSportsman ASciS

iSportsman ASciS| Virginia Beach, V,A September 2024 – December 2024 *Systems Administrator Intern*
- Assisted in maintaining the iSportsman Azure cloud infrastructure
- Assisted the iSportsman Product Support Team with stability and risk mitigation
- Learned to troubleshoot technical issues and provide support for end users
- Learned to maintain accurate documentation of system configurations and changes for the iSportsman Infrastructure

Brooks Crossing Innovation Lab| Newport News, VA September 2023 – December 2023 *Cybersecurity Intern*
- Designed and conducted interactive workshops for K -12 students and families to raise awareness about cybersecurity best practices and online safety
- Created interactive cybersecurity challenges and activities for students to enhance their understanding of cybersecurity concepts in a fun and engaging way
- Developed community outreach strategies and plans for providing STEM-related experiences to the community

Maurice Electrical Company | Virginia Beach, VA May 2023 – December 2023 *IT Support Technician*
- Provide technical support to end-users via phone, email, or in person, addressing hardware, software, and network issues promptly and professionally.
- Assist in maintaining the security of IT systems by implementing best practices for data protection, access control, and threat detection.
- Document and maintain IT inventory, including hardware, software licenses, and security tools

Old Dominion University | Norfolk, VA August 2022 – Present *Resident Assistant*
- Foster a safe and inclusive community by providing residential support, responding to emergencies, enforcing policies, and building meaningful relationships with residents
- Develop activities and strategically plan housing events to engage residents and establish community connections
- Assist leadership with coordination and management of campus events to highlight and promote Housing and Residence Life's mission and initiatives

LEADERSHIP AND INVOLVEMENT

Alpha Phi Alpha Fraternity Inc. | Norfolk, VA March 2025 – Present *Brother*
Student Government Association | Norfolk, VA September 2024 – Present *Senator*
Cyber Security Student Association | Norfolk, VA March 2024 – Present *Member*
Student Staff Advocacy Society | Norfolk, VA August 2022 – May 2023