

Brittany Cowdrey

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EDUCATION

Old Dominion University, Norfolk, VA

Bachelor of Degree Obtained

December 2024

Major: Cyber Security

Tidewater Community College, Virginia Beach, VA

Associate of Degree Obtained

May 2023

Relevant Courses: RHEL Linux, Network Security Basics, 201S Cybersecurity, ITN 261 Network Attacks.

RELATED EXPERIENCE

USN, USS Abraham Lincoln, Newport News, VA

Helpdesk Supervisor/System Administrator

December 2013 – June 2017

- In charge of assigning technicians to trouble tickets as well as answering the phone to take care of customer's concerns.
- Built two separate SharePoint Servers for the Ship and individualized each department's page according to their needs.
- Performed daily maintenance on Linux server and in charge of the troubleshooting of any issues, ensuring the server was fully functioning 24 hours a day.
- Performed Administrator tasks such as building user accounts in Active Directory as well as groups for permissions on the network.

ADDITIONAL EXPERIENCE

USN, COMSUBLANT, Norfolk, VA

System Administrator

June 2017 – June 2020

- In charge of routine maintenance to Unix based server that was located on watch floor as well as troubleshooting errors resulting in 80% increase on server up time.
- Performed daily maintenance on message delivery system that was used to deliver important information to submarines. This maintenance improved systems overall performance in corrected any non-deliverable issues due to system errors.
- Underwent a course for the Host Based Security System (HBSS) to handle submariners trouble tickets that were sent to the watch floor.

SKILLS

Active Top Secret Security Clearance, A+ Certified (2013), Security+ Certified (2013), VCA Certified (2015), Active Directory, Linux, Python, HBSS, and SharePoint.