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SUMMARY

Cybersecurity and IT professional with CompTIA Security+ and a B.S. in Cybersecurity, experienced across public safety and state behavioral health environments. Currently IT Specialist II supporting 850+ users—resolving complex Windows/Linux, Active Directory, VOIP, and network issues while managing service tickets and priorities. Hands-on with networking and telecom installs, data center cabling/testing, and tools such as Nessus, pfSense, PowerShell, and Python. Strengths in identity and access management, vulnerability assessment, and clear cross-team communication.

SKILLS

- IP Subnetting
- Ethernet
- Data center experience
- Microsoft Word
- Java
- Microsoft Office
- Traffic Sniffing/Tracing
- SharePoint
- Penetration testing
- Mobile device management

Bryant Watkins

EXPERIENCE

October 2025 - Current

IT Specialist II Virginia Dept of Behavioral Health & Developmental Sv
| Burkeville, VA

- Provide advanced technical support for over 850 users, including troubleshooting server, software, and network issues, installing and maintaining hardware and software, and resolving VOIP and phone issues.
- Coordinate repairs, manages service tickets in the absence of the IT Director, and ensure timely resolution of work orders based on established priority levels.
- Responsibilities include - participating in strategic planning, data analysis, and policy development, with potential for supervising IT support staff.

September 2024 - October 2025

Communications Technician II Virginia Dept of State Police |
Chesterfield, VA

- Install, optimize, certify, and repair public safety telecommunications equipment and supporting infrastructure/physical plant equipment.

January 2024 - September 2024

Low Voltage Technician TEKsystems | Chesterfield, Virginia

- Contract work with NB+C (Network Building and Consulting)
- Execute installation and termination of all telecommunication equipment for the Virginia State Police.
- Installation is conducted on a plethora of fleet vehicles - including Ford Explorers, Tauruses, Chevy Impalas, Tahoes, Ambulances, and Rescue Boats.
- All old equipment is removed and replaced with updated hardware through the utilization of numerous hand tools, including - impact driver, drills, crimpers, wire strippers, wrenches, etc.
- Telecommunication functions also must be wired and terminated accordingly, from front and rear light activation - to camera activation - to speakers.
- All work is supervised and adheres to the rigorous and stringent requirements of the Virginia State Police.

August 2023 - November 2023

Data Center Technician TEKsystems | Sandston, Virginia

- Contract work with IES Communications
- Utilized Fluke Network Tester device to test and troubleshoot fiber and copper cables.
- Installation of cables to improve and create network environment.
- Installation and mounting of fiber optics, patch panels, along with other devices/hardware.
- Cable dressing, cleaning, and replacing as well.

- Logistics
- Warehouse Management System
- Inventory Control
- Communication skills
- IT
- Active Directory
- Customer Relations
- RF Scanner
- Nessus
- Computer Networking
- Analysis skills
- Cryptography
- Organizational skills
- Python
- Cybersecurity
- System administration
- PF Sense Firewall
- Network Installation
- Information security
- Ethical Hacking
- Zebra Scanner
- PowerShell
- Identity & access management
- Administrative experience
- Data entry
- Microsoft Windows
- Cable Testing/Troubleshooting
- Linux
- Low-Voltage Cabling
- VPN

WEBSITES, PORTFOLIOS, PROFILES

- <https://sites.wp.odu.edu/bryantcyse200>

July 2022 - June 2023

IT Inventory Lead Penske Logistics | Richmond, VA

- Responsible for all inventory and some IT problem solving issues.
- Daily usage of WMS software and programs such as - Velocity, Blue Yonder, Microsoft Teams, Office, Excel, etc.
- Cycle counts, audits, and some SOS verification are done daily.
- SOS items are our most important products, as they are one-of-one custom items that require the utmost care and concern.
- I would routinely audit the entire building for these items to ensure inventory accuracy.
- Majority of responsibility was to resolve systematic issues.
- Whether it was solving receiving errors, LPN labeling issues, configuring/creating item footprints, reviewing systematic staging of inbound shipments, deciphering error messages received by operators, or analyzing and correcting pick rulings - systematic problem solving and analytical skills were imperative.

December 2021 - July 2022

AAFES Account Manager/Inventory Control Clerk Dori Foods | Richmond, VA

- Responsible for all inventory tasks (Damages, Returns, Counts, Audits).
- Daily use of Microsoft programs and WMS.
- Some minor systematic problem solving dealing with LPNs and receiving errors.
- Tracking damages and returns was a critical aspect as well as brainstorming ways to reduce both instances.
- Daily invoicing and managing of U.S Army and Air Force Exchange System.
- I was tasked with forecasting and maintaining adequate inventory for the U.S Army & Air Force.
- It was my duty to ensure demand was met and upheld sufficiently.
- Frequent communication with vendors, carriers, customers, etc.
- Daily printing, faxing, emailing, phone calls, etc.
- Intermittent data entry tasks.

April 2019 - September 2021

Receiving Associate/Clerk Vitamin Shoppe | Ashland, VA

- Operate reach truck and order picker to execute putaway of inventory.
- Receive in some products as well as process inbound/BOL paperwork.
- Contact vendor in some instances over the phone and most of the time through email correspondence.
- Resolve some systematic receiving errors when required related to LPNs, quantities, item mismatch, etc.
- Forecast weekly inbound numbers and plan building allocation accordingly in collaboration with other departments.

EDUCATION AND TRAINING

December 2025 - Current

Master of Science | Cyber Security Old Dominion University, Norfolk, VA

August 2019 - December 2025

Bachelor of Science | Cyber Security
Old Dominion University, Norfolk, VA

- Magna Cum Laude Institutional Honor

CERTIFICATIONS

- CompTIA Security+
- Radiotelephone Operator License