CAYLA YOUNG

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Current, hardworking, and motivated cybersecurity student.

EXPERIENCE SUMMARY:
Cybersecurity student interested in information technician positions, computer programming, network management, and system security and software. Experienced in leadership positions and event organization. Side hobbies include computer system repair and diagnosis, past 3D Modeling & Simulation experience, computer building, and participating in Capture the Flag (CTF) hacking challenges. Despite my introductory skillset and experience, I am willing and eager to learn in order to accommodate and adapt to my environment.

EDUCATION:

Old Dominion University, Norfolk, VA   **2018 – Present**
B.S. in Cybersecurity, Minor in Information Technology
GPA: 3.66 / 4.0
Relevant Coursework
- Problem Solving and Programming, Basic Cybersecurity Programming and Networking, Introduction to Networking and Security, Cybersecurity Techniques and Operations, Digital Forensics, Cyber Law, Introduction to Technical Writing, Introduction to Cybersecurity

Tidewater Community College, Virginia Beach, VA   **August 2014 – 2016**
Advanced Technology Center
1 Year Modeling & Simulation, 1 Year Computer Systems Technology
GPA: 3.7 / 4.0
Certifications
- CompTIA A+ Certification
- Brainbench 3D Studio Max
- ATC Certification of Completion in Modeling and Simulation

WORK EXPERIENCE:

Operations Technician   **October 2019 – Present**
Media Specialist III
Academic Technology Services, ODU*Online*
Norfolk, VA
- Supervising ODU*Online* college courses in order to ensure smooth technological operations
- Use of problem-solving skills to resolve audio and video technology issues
- Provide high quality technical support and customer service, provide support for inventory and documentation, and assist with special assignments.
- Use ticketing systems to report technical problems, communications, and solutions
- Diagnose, troubleshoot and resolve failures regarding: Video conferencing equipment, Internet video streaming, and Windows based PCs, laptops, and workstations

Floor Staff   **May 2019 – Present**
Regal Cinemas
Virginia Beach, VA
- Operating POS system, including the proper handling of and responsibility for accuracy of cash drawer, credit cards, travelers' checks, gift cards and redeemed coupons as well as concession stock inventory
- Conducting in theatre inspections to monitor picture and sound quality, watch for film and content theft, and help maintain a safe quality environment within the auditoriums
- Possess excellent communication and customer service skills as well as good public speaking, listen effectively and respond clearly and directly

VOLUNTEER EXPERIENCE:

Officer of Cyber Security Student Association   **August 2019 – Present**
Old Dominion University, Norfolk, VA
- Organizer and maintainer of cyber security meetings
- Student Leader in charge of organizing, gaining support, and leading meetings about cyber security
- Facilitator and participant of student competition teams
- Mentor for peers and new students in the field of cyber security

Member of the AFCEA ODU Chapter   **Nov 2018 – Present**
Old Dominion University, Norfolk, VA

SKILLS: **Computer:** Installation and diagnosis; Some familiarity with Python; Virus/malware removal
                     Software:; Kali Linux; Oracle Virtual Box; Moba X-Term; PuTTY; Autodesk's 3DS Max, Windows OS
                     Education: MS Office Suite, Technical Writing, Customer Service Skills

HONORS AND   **Honors** – ODU STEM Cybersecurity Scholarship (NSF S-STEM Program), Dean's List
ACTIVITIES: **Activities** – Cyber Security Student Association, AFCEA ODU Chapter, Competed in capture the flag
                     hackathons, and Maintaining and building custom Gaming PC

                     Extra Achievements and Certifications

WEBSITE: https://sites.google.com/odu.edu/cayla-young/home

LINKEDIN: Cayla Young