

Chase Seider

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Objective

Motivated individual with skills in personnel management and interpersonal communication and experience in customer service and conflict resolution seeking the role of Assistant Customer Service Manager

Experience

Office Associate (Front End Supervisor) | Food Lion, Poquoson, VA (6/2022 – 12/2022)

- In charge of the end of the night accounting and the stores cash inflow
- Responsible for closing the front end of the store and helping evening managers close the rest of the departments
- Lead and supervised the front-end team of the store
- Quickly and efficiently attended to customer service calls and issues, responding to any issues in a courteous and helpful manner
- Work with Western Union systems to send money, pay bills, and sell money orders
- Provided coworkers with on-the-job training, helping them get a good understanding of their role and ensuring CBT's (Computer Based Training) are completed prior to their deadline

Customer Lead | Food Lion, Poquoson, VA (7/2021 – 6/2022)

- Responsible for stocking the front end of the store
- Quickly and efficiently attended to customer service calls and issues, responding to any issues in a courteous and helpful manner
- Assisted coworkers with their on-the-job training

Salesclerk | Food Lion, Poquoson, VA (3/2021 – 7/2021)

- Provided excellent service to customers

Education

Bachelor of Science in Cybersecurity; Expected Graduation: December 2023

Old Dominion University, Norfolk, VA

GPA: 3.3

Associates in Computer Science

Thomas Nelson Community College Hampton, VA: Graduated May 2021

GPA: 3.3

Skills

Team Leadership, Customer Service, Staff Management, Scheduling, Communication, Proficient in Microsoft Word, Excel, and PowerPoint

