

Christiane Joy Galang

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442 Blue Beech Way
Chesapeake, VA 23320

(858)375-3991
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Skills

- Ability to interact with customers in a friendly and professional manner
- Strong communication and interpersonal skills
- Working well with other staff members to ensure smooth operations
- Ability to handle multiple tasks simultaneously in a fast-paced environment
- Maintaining cleanliness and organization in work areas
- Learn how to do tasks quickly
- Cleanliness and organization
- Operating POS systems (Toast, Clover, Focus)

Experience

Cold Stone Creamery / Team Leader

April 2021 - August 2022, Chesapeake, VA

- Managed the team
- Operated the ice cream machine
- Prepared ice cream to serve to customers
- Operated cash register, counted the till box, made deposits

Texas Roadhouse / Host

August 2022 - June 2023, Chesapeake, VA

- Assisted guests to their assigned tables
- Add guests to waiting list
- Assisted servers in handing out orders
- Rolled silverware

L&L Hawaiian Barbecue / Cashier and Cook

June 2023 - August 2024, Chesapeake, VA

- Operated the cash register, handled transactions, and gave correct change
- Take customers' orders and serve the food
- Answer phone calls for phone orders and other questions
- Prepare food in the kitchen, operate the grill, and clean
- Operating POS (point of sale) systems

Clean EatZ / Cashier and Food Prep

August 2024- Present, Chesapeake, VA

- Operated the cash register, handled transactions, and gave

correct change

- Take customers' orders and serve the food
- Answer phone calls for phone orders and other questions
- Portioning ingredients for the line and meal preparations.
- Stocking shelves and freezers

Brothers / Server

May 2024- Present, Norfolk, VA

- Greeted and seated guests in a timely and friendly manner
- Took accurate food and beverage orders and entered them into the POS system
- Delivered food and drinks promptly while ensuring correct orders and quality presentation
- Provided attentive and personalized service to enhance guest experience
- Maintained a clean and organized dining area and service stations
- Served alcoholic drinks and communicated with bartender about requests
- Handled customer complaints professionally and resolved issues efficiently
- Processed payments, provided correct change, and balanced the cash drawer at the end of shifts

Education

Deep Creek High School / Advanced Studies Diploma

September 2019 - June 2023, Chesapeake, VA

-Honors Graduate

- Dean's List (2020-2023)

- 4.5 GPA

Old Dominion University / B.A. in Cyber crime

August 2023- Present, Norfolk, VA

- 3.69 GPA
- Dean's List for 4 semesters
- Participate in the Asian Pacific American Student Union club
- Participate in the Filipino American Student Association club