Trinity Watson

Department of Cybersecurity

Cyberclinic

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I've been learning a lot about professionalism over the last few weeks. How to effectively communicate, manage my time, maintain organization, and present myself in a way that will earn the trust of the upcoming clients. Talking about these skills in class is one thing, but putting them into practice on a daily basis is quite another. For me, understanding professionalism has made me more aware of how important my attitude, reliability, and teamwork are in a real work

environment. It's one thing to talk about these skills in class, but it's another to actually put them into practice every day.

Now that we're about 100 hours into our internship, everything is starting to feel more real. My team and I finally have clients who are ready for us to step in and help, and it's exciting to see how everything I learned is coming together nicely. Being able to work with the Neptune Furry Coffee Shop and see how they operate up close gives me a better understanding of what goes on behind the scenes as someone who is a coffee enthusiast. I want to also see how they handle customers and how they manage their space and products while also tapping into the cyber aspects of it. It's a wonderful learning experience.

What makes this stage of the internship meaningful to me is that I'm being able to help small businesses that need it. It's exciting to see how far I've come from just learning about professionalism to actually living it out in a real job. The experience so far has been both eye-opening and motivating, and I'm excited to see how much more I can grow as I continue helping these businesses succeed.