

Chandler (Aiden) West

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EDUCATION: Old Dominion University, Norfolk, VA
Bachelor of Science in Cybersecurity | May 2026 | **GPA:** 3.5

PREVIOUS JOB EXPERIENCE:

Old Dominion University ITS, Norfolk, VA

Student SOC Analyst August 2025 – Present

- Security monitoring and ticketing support
- Security tool familiarization and operations support
- Exposure to threat hunting and investigations

Old Dominion University ITS, Norfolk, VA

Network Services Technician Feb 2025 – Present

- Managed and maintained IoT devices on a Campus-Wide Infrastructure while working with various control systems granting, modifying and removing user access to campus devices.
- Led a team of other student workers in a camera security audit of around 2500 cameras around a university.
- Leveraged Network Security principles using best practices in access control and device management all while giving exceptional customer service resolving user issues efficiently.

Commonwealth Cyber Initiative, Norfolk, VA

INNOVATE Cyber Challenge Participant Jan 2025 – April 2025

- Collaborated with cybersecurity students from across Virginia to address cybersecurity problems through research and design thinking.
- Helped create and design a solution that focused on solving phishing attacks in university email inboxes.
- Strengthened teamwork, presentation skills, and technical writing skills while learning more about real cybersecurity issues.

Old Dominion University Public Safety, Norfolk, VA

Security Officer March 2023 – Feb 2025

- Maintained the security and well-being of university property, students, faculty, and staff by maintaining a visible presence, monitoring activities, and promptly reporting any suspicious behavior or incidents.
- Collaborated with campus authorities to coordinate responses to various situations, including medical emergencies, fire alarms, and security threats, while prioritizing the safety of all individuals involved.

Taco Bell, Grafton, VA

Shift Lead May 2020 – January 2023

- Facilitated a team in a fast-paced environment, ensuring operational efficiency and high levels of customer satisfaction.
- Engaged with team members, management, and customers, resolving issues promptly and maintaining a positive work environment.
- Led various shifts to meet the needs of the business while upholding safety and sanitation standards.

Technical Skills: ServiceNow, CrowdStrike, QRadar, Wireshark, Kali Linux, Windows, Nmap, Microsoft Defender, VMWare, HackTheBox, KC7 Cyber, Metasploit, Python, C++, HTML, Microsoft Office Suite

- CyberOps 2024 competitor at Old Dominion University
- Cyberforge 2025 competitor at Christopher Newport University