

# Reflection Presentation #2

Chandler West

# Meet the GOAT team



**Christian**  
Previous GOAT Winner



**Vincent**  
Previous GOAT Winner



**Edmond**  
The GOAT Nominee



**Jake**  
The GOAT Nominee



# Our main focus: PagerDuty Tickets

Incident response to phishing emails.

Blocking URLs, domains, sender addresses.

Group zoom call to work alongside peers



# My Favorite Tools

## **VirusTotal/URLScan**



Quick and easy way to analyze files/links.

## **Browserling/VMs**



You can do whatever you want in a VM.

## **PagerDuty**



Used the most recently. Phishing detection.

# Important Lessons



## KEY LEARNING 1

Documentation for Auditing



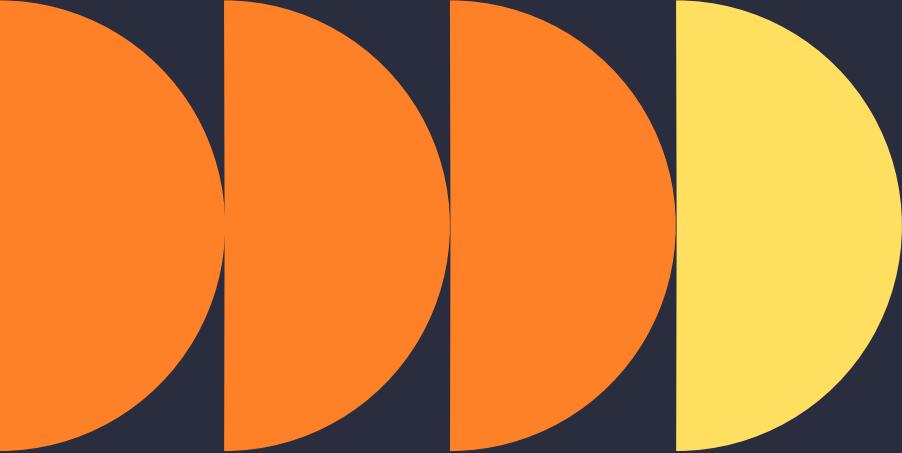
## KEY LEARNING 2

Triple check everything



## KEY LEARNING 3

Someone probably knows the answer



# Suggestions

**01.**

Reflection Presentation, Interview,  
Reflection Presentation

**02.**

More Training Options  
(ServiceNow, Other security  
tools)

Any  
questions?  
Ask away!