

An abstract geometric design on the left side of the slide. It features a large purple quarter-circle in the top-left, a teal square below it, a light blue circle to the right of the teal square, an orange quarter-circle in the bottom-left, and a yellow quarter-circle to the right of the orange one.

# Reflection Presentation #2

Chandler West

# Meet the GOAT team



**Christian**  
Previous GOAT Winner



**Vincent**  
Previous GOAT Winner



**Edmond**  
The GOAT Nominee



**Jake**  
The GOAT Nominee



# Our main focus: PagerDuty Tickets

Incident response to phishing emails.

Blocking URLs, domains, sender addresses.

Group zoom call to work alongside peers

# My Favorite Tools



## VirusTotal/URLScan



Quick and easy way to analyze files/links.

## Browserling/VMs



You can do whatever you want in a VM.

## PagerDuty



Used the most recently. Phishing detection.

# Important Lessons



## KEY LEARNING 1

Documentation for Auditing



## KEY LEARNING 2

Triple check everything



## KEY LEARNING 3

Someone probably knows the answer



# Suggestions

## 01.

Reflection Presentation, Interview,  
Reflection Presentation

## 02.

More Training Options  
(ServiceNow, Other security  
tools)

**Any  
questions?  
Ask away!**

