

Quintin U. Sumpter

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Education

Old Dominion University, Norfolk, Virginia
Master of Science in Cyber security
Expected Graduation Date: December 2022

Relevant Coursework

- Introduction to Information systems
- Introduction to Cybersecurity
- Basic Cybersecurity Programming and Networking
- Cybersecurity Techniques and Operations
- Cyber Law
- Introduction to Networking and Security

Work Experience

Sales Associate, Zumiez

Newport News, Virginia

September 2, 2022 – Current

- Welcomes customers and maintained floor appearance
- Directed customers to goods and operated cash register
- Answered customer inquiries regarding all available brands
- Recommended suitable products
- Organized merchandise on sales floor
- Assembled in-store displays

Personal Shopper, Amazon

Virginia Beach, Virginia

September 2021 -June 2022

- Assist customers with purchases via live chat, calls, email or in person
- Process shopping orders, deliveries, and returns of purchases

Personal shopper, Sam's Club

Chesapeake, Virginia

April 2021-July 2021

- Fulfilled Member Fax 'n Pull and Click 'n Pull orders by reviewing orders, pulling items from shelves, scanning and packaging items.
- Ensured accuracy of orders and invoices
- Secured items until Members arrived
- Followed up on out-of-stock merchandise to meet members needs

Retail Sales Associate, Nike Factory Store

Norfolk, Virginia

June 2019-October 2019

- Welcomes customers and maintained floor appearance
- Directed customers to goods and operated cash register
- Answered customer inquiries regarding Nike goods and services
- Recommended suitable products
- Organized merchandise on sales floor
- Assembled in-store displays

Skills and Interest

- Skills: Proficient in Microsoft Office, Ubuntu, Communication, Collaboration, Creativity
- Interests: Technology, Sports, Reading, Traveling, Exploring different cultures