

# Indhira Caceres

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## SKILLS:

Excellent customer service, teamwork, collaboration, verbal and written communication, time management, critical thinking

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## EDUCATION

### ***Bachelor's of Science in Cybersecurity, Minor in Community Health***

*Old Dominion University; GPA: 3.5 (May 2027)*

CYSE-200T - Cybersecurity, Technology & Society

CYSE-270- Linux System For Cybersecurity

CYSE-280- Windows Systems Management and Security

***Associate's of Applied Arts in Art Studies, Tidewater Community College (May 2023); GPA: 3.75***

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## EXPERIENCE

### **Linux**

- Working command line
- Shell scripting with vi editor
- Group, user, storage management
- Password cracking and task automation
- File Permissions

### **Windows**

- Install windows server and server core
- Manage virtual machine networks
- Manage active directory accounts
- Manage local storage and virtual hard disks
- Configuring server domain infrastructure

### **Novelty and Boutique Retail**

**Sep 2024 – Oct 2025 | Norfolk, Va**

#### ***Sales Associate***

- Assisting in product management,
- Maintain a welcoming environment
- Provide knowledge to customers about sales and products
- Organize stock and information systems
- Build relationships with clientele to encourage repeat business
- Work calmly in intense environments
- Enter customer information into a database and search databases to help customers find specific information

**Costco Club Demonstration Services**

**Nov 2021 – Sep 2024 | Norfolk, Va | Newport News, Va**

***Sales Associate***

- Prepares and serves food samples to Costco members
- Clean and sanitize the work area and tools
- Maintain food safety with proper cooking implements
- Help customers physically locate items
- Effectively advertise the company's products to customers