

# Jason McCarthy

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Roanoke, VA | jmcca045@odu.edu

## PROFESSIONAL SUMMARY

Adaptive and dedicated IT specialist with networking, Linux, HTML, SQL, and Python exposure. Strong work ethic in multiple environments, interested in continuous improvement and driving team success through a shared vision and goal setting. Advanced professional adept in handling Level 2 escalations and providing guidance to Level 1 scenarios.

## EDUCATION

**Bachelor of Science, Cyber Security** **Expected Summer 2025**

OLD DOMINION UNIVERSITY | NORFOLK, VA

**Associate of Applied Science Cyber Security and Network Administration** **May 2024**

VIRGINIA WESTERN COMMUNITY COLLEGE | ROANOKE, VA

- Placed 3<sup>rd</sup> in the Commonwealth Cyber Fusion Virginia Cyber Cup - Community College Division

### Relevant Courses:

Linux system administration	Problem solving and programming	Network security
Troubleshooting	Enterprise Networking	Cloud computing

## RELEVANT SKILLS

Concise communication	Team training and development	Shared goal setting
Team cohesion	Client relations	Prioritization

## EXPERIENCE

**INFO-TECH STUDENT WORKER** **AUG 2023 – PRESENT**

**VIRGINIA WESTERN COMMUNITY COLLEGE - ROANOKE, VA**

- Performing desktop installations for faculty and student spaces across campus.
- Network patch installations and testing.
- Inventory movement for outgoing equipment that is no longer viable for continued use.
- Support for faculty/staff for both Level 1 and Level 2 issues.
- Extensive use of ticketing systems, including issue resolution and documenting solutions

**STUDENT AMBASSADOR** **AUG 2022 – MAY 2024**

**VIRGINIA WESTERN COMMUNITY COLLEGE - ROANOKE, VA**

- Maintained an active network of resources across the college to accurately match student needs with the correct personnel.
- Assisted students with class schedules and required items for campus program access
- Served as a guide and mentor to students for campus events, navigation, and group tours

## CERTIFICATIONS

- COMPTIA A+ **SEP 2024**