



RYAN STEELE

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Summary

Compassionate Mental Health Tech with an understanding of empathy and proactive care. Over a year of experience in the field of behavioral analysis. Proficient in implementing specialized programs for individuals with intellectual, mental, emotional and developmental disabilities. Caring and well-organized with outstanding interpersonal, communication and social skills.

Skills

- Excellent customer service skills
- Family support and assistance
- Knowledge of medical terminology
- Patient Safety Management
- Treatment Planning

Experience

US Air Force | Tyndall, FL
Mental Health Technician
10/2022 - Current

- Participated in weekly multidisciplinary team meetings to discuss patient progress and plan further interventions.
- Collaborated with other healthcare professionals such as social workers, psychiatrists, counselors and nurses to coordinate quality care for each client.
- Created activities that promoted physical wellness, emotional stability, cognitive functioning, independent living skills and social interaction among patients.
- Ensured safety of all clients through continuous observation and monitoring during shift hours.
- Maintained accurate records regarding treatments provided, medication administration and patient progress notes.
- Encouraged positive behaviors through rewards systems when appropriate.
- Provided education about mental illness symptoms and causes to family members of patients.

Home Depot | Williamsburg, VA
Customer Service Representative
04/2020 - 08/2022

- Answered customer inquiries and provided accurate information regarding products and services.
- Provided excellent customer service to resolve customer complaints in a timely manner.
- Assisted customers with product selection, ordering, billing, returns, exchanges and technical support.
- Resolved complex problems by working with other departments to provide solutions that meet customer needs.

Education and Training

Old Dominion University | Norfolk, VA
High School Diploma

Certifications

- CPR Certified

Activities and Honors

- Youth Basketball Coach
- Youth Ministry helper
- Church Videographer