This 50 hours of my internship we started deploying our new laundry controllers and troubleshooting some of the laundry controllers that went offline. Since I am a tier 2 level network technician these more critical tasks like deploying the laundry controllers fell upon me. Going out to troubleshoot these laundry controllers allowed me to get more hands-on experience with networking infrastructure in an enterprise environment. This project has allowed me to learn how to effectively communicate with other departments to meet our project standards An example of this is an instance where I had to let the facilities management team know that we needed a conduit removed from the wall from our previous laundry installation and coordinating with them and housing to let them know when the laundry system is up and running. I got the housing department further involved by giving them a guide or live demonstration on how to run a laundry cycle so they can test the laundry machines for themselves to verify that a problem is occurring with the machine rather than us having to go out and do those troubleshooting steps. Overall this week has shown me how fickle ODU is regarding their networking infrastructure and how easily new devices can be detected once they are online and on the network. Here is a picture of some of the fluke information (IP information for each laundry controller) regarding the laundry controller.

