

# Katie Arias

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Katie Arias  
1253 W 40th St,  
Norfolk, Va 23508

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## Skills

- Active listening
- Great customer service
- Communication
- Quick problem solver

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## Experience

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### **Five Guys / Crew Member**

March 2017 - August 2020, Alexandria, Va

Crew Members perform essential duties in many different areas within the restaurant, including the cash register area, grill, dressing station, fry station, lobby, and morning prep area, and provide friendly, fast, and accurate service in order to ensure an excellent customer experience.

### **Krispy Kreme / Cashier**

November 2018 - February 2019, Alexandria, Va

Answering questions and providing courteous service to customers. Taking and completing orders accurately and efficiently. Politely engaging in suggestive selling techniques. Accepting payment for the product and delivering correct change.

### **Noodles and Company / Cashier**

August 2018 - October 2018, Woodbridge, Va

Responsibilities include welcoming guests to the restaurant, taking customer food orders at the cash register, and bringing completed orders to the appropriate table in the dining area. Guest service team members also take away dirty dishes, clean the dining room, and respond to customer questions and requests.

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## Education

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### West Potomac High School

August 2015 - June 2019, Alexandria, Va

### Old Dominion University

August 2019 - Present Day, Norfolk, Va

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## References

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Darpan Dogar (Manager) 571-598-4918

Chamera Cassells (Mentor) 305-720-7312

Duran Etheredge (Classmate/Friend) 571-302-1423