



# DANIEL D. AKPOVI



## PROFESSIONAL SUMMARY

Organized Cisco Certified Network Associate (CCNA) and Cisco Certified CyberOps Associate with 6+ years in network administration. Efficient in troubleshooting and implementing strategies to resolve recurring computer malfunctioning hardware and software, and network problems.

## WORK HISTORY

### Leidos | Ft Eustis

#### Network Specialist | Sep 2022 – Current

- Managed workstations.
- Performed regular security checks on workstations.
- Managed network devices such as switch, wireless access point, and router.
- Resolved connectivity, file sharing and firewall related problems.
- Configured DHCP, TFTP and FTP server.
- Configure, and troubleshoot IPv4 addressing and subnetting.

### U.S. Navy | Naval Medical Center Portsmouth, VA


#### IT Support | Apr 2018 – Sep 2022

- Managed workstations.
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### U.S. Navy | USNS COMFORT

#### Department supply coordinator | Jul 2019 – Dec 2019

- Inventoried medical supplies and developed best practices for medical equipment inventory.
- Elaborated advanced spreadsheets for medical equipment inventory.
- Removed old PC, inventory them and report to department supply representative.
- Aid in renovations or changes needed to wiring systems
- Transferred files from old pc to new pc.
- Ordered needed supplies.

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 Suffolk, VA – 23435

## Certifications

- Cisco Certified Network Associate – CCNA.
- Cisco Certified CyberOps
- CompTIA Security +
- RUCKUS ICX Implementer (RICXI)

## Skills

- Remote access support
- Wireless Access Point
- LAN and WAN expertise
- Internet setup and troubleshooting
- Routing protocols knowledge
- Internal components installation
- Experienced on Cisco Network Assistant (CAN)
- Proficient with Cisco IOS Software CLI
- Threat and vulnerability analysis
- Analysis and response to unknown hardware and software vulnerabilities
- Preparing disaster recovery plans
- Audit and compliance support
- Time management
- Active listening
- Problem-solving
- Teamwork

## Education

### Associate of Applied Science in Cybersecurity

Tidewater Community College, Virginia Beach, VA

## Security clearance

Secret

**FinerWorks Media | San Antonio, TX****IT technician | Nov 2016 – Sep 20217**

- Maintained hardware performance, network connectivity, and software updates.
- Diagnosed issues with warehouse-critical hardware and software, including handheld computers and station-specific systems.
- Assisted end users with network concerns.

**KLN Manufacturing | San Antonio TX****Network Support Assistant | Sep 2016 – Nov 2016**

- Maintained and supported company's LAN and WAN Environment.
- Ensure connectivity on handheld scanning devices.

**Global Network Solutions (GNS-TOGO) | Lomé-TOGO****Network administrator | Feb 2012 – Feb 2015**

- Troubleshoot and maintained 20+ networking devices and infrastructure across the enterprise including switches, routers, and firewalls.
- Collaborated within IT team to interconnect 5 remote sites with VPN (Cisco DMVPN on Cisco 2800) and point-to-point technologies (Ubiquiti NanoStation M2).
- Trained 30+ users on computer and networking equipment and security procedures.
- Communicated with various vendors to resolve network outages and periods of reduced performance.
- Visually inspected temperature sensors to maintain health of servers and network devices.
- Documented all server and network problems and other unusual events in detail.
- Upgraded and expanded network systems and their components.
- Designed and implemented networks in collaboration with project engineers.

**Amina TOGO SARL | Lomé-TOGO****Data entry specialist | Aug 2010 – Feb 2012**

- Recorded and filed employee benefit, salary, and annual evaluation information.
- Entered numerical data into databases in a timely and accurate manner.
- Scanned documentation into the database.
- Produced monthly reports using advanced Excel spreadsheet functions.