

Dakota Carson

(757) 897-3469 carsond3222@gmail.com

Detail-oriented and technically skilled individual with a strong foundation in computer systems, troubleshooting, and customer support. Experienced in managing technical equipment, resolving issues efficiently, and maintaining organized workflows. Currently pursuing a degree in Cybersecurity with a strong interest in IT support and system security.

SKILLS

- Technical Troubleshooting
- Customer Service & Communication
- Computer & Software Proficiency
- Audio/Visual Equipment Management
- Attention to Detail
- Problem Solving

EXPERIENCE

Suffolk, VA – *Church Audio/Visual Technician*

July 2024 – Ongoing

- Managed live audio and visual production for services and events, ensuring high-quality output.
- Operated and adjusted sound systems, cameras, lighting, and presentation software.
- Troubleshooted technical issues in real-time to prevent disruptions during live events.
- Assisted in setup and maintenance of microphones, speakers, and livestream equipment.

Suffolk, VA – *Pet Sitter*

June 2024 – October 2024

- Maintained safe and secure environments for multiple pets, ensuring proper care and monitoring.
- Followed detailed care instructions, including feeding schedules and use of automated feeding systems.
- Communicated consistently with pet owners, providing updates and addressing concerns promptly.

EDUCATION

Old Dominion University, Norfolk, VA – *Bachelor of Science in Cybersecurity*

Expected May 2028

Smithfield High School, Smithfield, VA – *Advanced High School Diploma*

June 2024

- **National Honor Society** Member
- **BETA Club** Member
- **Dean's List**

CERTIFICATIONS

- **OSHA 10 Hour General Industry Safety and Health**