

Danny Choi

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Norfolk, VA

SUMMARY OF QUALIFICATIONS

Proficient and performance-driven Military Veteran offering 5 years of experience in network security systems, techniques, procedures, application and satellite communication support. Experienced, dedicated and hard-working with multiple awards for outstanding performance and professionalism. **SECRET CLEARANCE**

EDUCATION

Old Dominion University, Norfolk, VA

Bachelor of Science in Cybersecurity

June 2026

WORK EXPERIENCE

Apex Systems (Contract Leidos)

Norfolk, VA

System Administrator

July 2024 – Present

- Oversaw system performance, executing routine updates, patches and backups to ensure optimal and secure operation of IT infrastructure.
- Delivered daily support to end users, addressing their needs and ensuring compliance with organizational standards.
- Managed 12-hour shift work, efficiently creating and tracking service tickets using HPSM. Utilized Incident Web and NIPR/SIPR networks to ensure timely resolution and escalation of issues.

US Army

Frederick, Maryland

Information Technology Specialist (MOS 25B)

March 2019 – May 2024

- The Information Technology Specialist (MOS 25B) manages and maintains the Army's information systems, networks, and databases, ensuring their effective operation and security. This role involves performing essential technical and administrative tasks to support mission-critical functions.
- Provided daily technical support for military SATCOM hardware and software, created with NETCOP, ITSM/Remedy and SharePoint as well as providing telephone support to end users pertaining to mission establishment, situational awareness and trouble management.
- Implemented network system installations and upgrades, with strong knowledge of port security, MAC address, command prompts, serials and hard drives.
- Managed millions in sensitive equipment, ensuring accountability, and passing inventory checks. Oversaw 500+ user accounts in Army Training and Certification Training System (ATCTS) and secured over 900 user accounts.

LEADERSHIP

US Army Better Opportunities for Single Soldier (BOSS) Representative

June 2022- May 2024

- Served as a unit representative, where responsibilities included planning, organizing, and coordinating morale-boosting programs and events for the unit.

SKILLS

Certifications: CompTIA Security+ (February 2027)

Proficient in MS Office/Excel/Outlook, ROTC, NIPR/SIPR, Customer Service

Language skills: Bilingual in Korean