Danielle Caplinger

Lynchburg, Virginia
(434) 200-0441
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Education:

Old Dominion University, Norfolk, VA
    Bachelor's of Science, Cybersecurity   Expected: May 2027
    GPA: 4.0

Central Virginia Community College
    Cyber Security Fundamentals Career Studies Certificate   May 2024
    GPA: 4.0

Amherst County High School
    Advanced Studies Diploma   May 2024

Relevant Courses: Network Security Basics, Introductory Python, Linux Operating System, Computer Applications

Work Experience:

Apprentice   January 2023- August 2024
Integrated Technology Group - Lynchburg, VA
- Updated databases and compliance requirements for 25 clients
- Conducted audits of software and hardware on a monthly basis
- Triaged incoming tickets based on client needs and level of impact
- Assisted with client support through call center

Administrative Coordinator   January 2024 - Present
Virginia Cyber Students - Norfolk, VA
- Onboarded employees and volunteers
- Coordinated internal and outreach meetings for events
- Provided administrative support to Execute Director and Outreach Coordinator
- Coordinated establishment of three regional student organizations

Skills and Certifications:
- CompTIA Network+   June 2022
- CompTIA IT Fundamentals+   December 2022
- CompTIA Security+   June 2023
- GIAC Foundational Cybersecurity Technologies (GFACT)   September 2023
- ConnectWise Manage and Automate Suite
- Microsoft Entra
- Customer Service Experience