Danielle Caplinger

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WORK EXPERIENCE

Integrated Technology Group   **Jan 2023 – Aug. 2024**
IT Intern   *Madison Heights, VA*

- Updated databases and compliance requirements for 50+ clients biweekly
- Conducted software and hardware audits of client-specific technologies monthly
- Triaged incoming tickets based on client needs and level of impact
- Assisted with client support through call center operations
- Troubleshooted application, workstation, and network problems for 50+ clients

EDUCATION

Old Dominion University   **May, 2026**
Bachelor's of Science, Cybersecurity   *Norfolk, VA*

- **GPA: 4.0/4.0**
- **Minor:** Risk Management & Insurance

Central Virginia Community College   **May, 2024**
Work Studies Certificate, Cybersecurity   *Lynchburg, VA*

- **GPA: 4.0/4.0**
- Completed the Cybersecurity pathway for the Governor's School XLR8 STEM Academy as a dual-enrolled student with Amherst County High School

SERVICE EXPERIENCE

Virginia Cyber Students (VCyS)   **April 2025 – Present**
Executive Director   *Norfolk, VA*

- Managed operational team and advising council to achieve statewide objectives
- Led internal and external meetings with regional leadership, volunteers, and stakeholders
- Coordinated establishment and advancement of three regional student organizations

Administrative Director   **Jan 2024 – April 2025**

- Onboarded student employees and volunteers
- Organized internal and outreach meetings for events
- Coordinated establishment of three regional student organizations

Coastal Virginia Cybersecurity Students Association (CVCSA)   **May 2025 - Present**
Vice President   *Norfolk, VA*

- Supported President in achieving regional and organizational objectives

- Coordinated between university clubs, regional officers, vendors, and speakers for an annual cybersecurity conference and monthly networking events.

Administrative Chair   **August 2025 – May 2025**
- Organized and took meeting notes for biweekly organization meetings.
- Coordinated between university clubs, regional officers, vendors, and speakers for an annual cybersecurity conference.

A/V Technician   Oct. 2023 – Present
Northminster Evangelical Presbyterian Church   *Madison Heights, VA*

- Managed weekly livestream on YouTube and Facebook
- Ran monthly network diagnostics and maintained network, workstation, and cabling equipment
- Troubleshooted sound systems, camera feeds, and network issues as needed

CTE Workforce   Oct. 2024 – Dec. 2024
TEEM Cybersecurity Mentor   *Norfolk, VA*

- Mentored a high school student as an introduction to cybersecurity networking, skills, certifications, and focused topics

CERTIFICATIONS & SKILLS

- **Certifications:** CompTIA CySA+, Security+, Network+, ITF+, MTA: Security Fundamentals, Microsoft AZ-900, Microsoft SC-900, GFACT: Cybersecurity Fundamentals
- **Skills:** Network Troubleshooting, ConnectWise Automate & Manage Suite, Microsoft Entra ID, Barracuda Security, Sophos Security Suite, Microsoft Office & Access Suite, OSI Model, Python & Bash Scripting, Bicep, Azure DevOps, Elsa Workflows

Professional Organizations & Awards

- Virginia Cyber Students (VCyS)
- Coastal Virginia Cybersecurity Student Association (CVCSA)
- Women in Cybersecurity (WiCys)
- ODU CS2A: Member, Leader: N2H Certify
- CyberStart America Scholar   *May 2023-2024*
- CyberPatriot National Semifinalist   *January 2024*
- CyberPatriot State Finalist (VA)   *January 2023*