

# DEJA ROLLINS

(757) 738-0824 | dejanaturirollins@gmail.com | Elizabeth City, NC 27906

## PROFILE

Detail-oriented and highly motivated college student pursuing a career as a Medical Laboratory Technician, with a strong foundation in problem-solving, communication, and time management. Experience in customer service, teamwork, and precision-oriented tasks through a successful retail background. Passionate about transitioning into the healthcare field and eager to apply analytical skills and attention to detail in a laboratory setting.

## SKILLS

- Laboratory safety and specimen handling (coursework/lab experience)
- Data entry and record-keeping
- Quality control and attention to detail
- Customer service and patient interaction
- Time management and organization
- Critical thinking and problem-solving

## EXPERIENCE

Key Sales Associate, Banter, August 2021-January 2025  
Chesapeake, VA

- Processed transactions accurately, ensuring efficiency, and attention to detail.
- Assisted with inventory management and stock assessments, developing strong organizational skills.
- Delivered exceptional customer service, effectively communicating with diverse individuals.
- Applied problem-solving skills to resolve customer concerns, and improve satisfaction.
- Collaborated in a fast-paced environment, met sales goals, and enhanced teamwork skills.

## EDUCATION

Bachelor of Science

Medical Laboratory Science, Old Dominion University, Norfolk Expected in December 2026

High School Diploma

Kempsville High School, Virginia Beach June 2021

Dental Assisting

Virginia Beach Technical And Career Education Center, Virginia Beach June 2021

## CERTIFICATIONS

- Phlebotomy Certification-Northwest Phlebotomy School-3/2024

- Intravenous Therapy Certification-Northwest Phlebotomy School-3/2024