**DeShaun Wilson**

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**Objective**

Responsible and ambitious individual with 7 plus years of customer service, excellent time management, and great communication skills with youth and adults. Possess proven communication skills and strong work ethic that will aid your company in meeting its milestone.

**Education**

**TCC, Portsmouth, VA (2017-2018)**

GPA 3.4

**Old Dominion University, Norfolk, VA**

Bachelor of Science in Cybersecurity w/ a Minor in Criminal Justice GPA 3.15

**Computer and Technological Skills**

* Skilled with Microsoft Office, Word, PowerPoint, and Excel
* Worked with VMWare, Code block, Command Prompt, Cisco Packet Tracer, Wireshark, Data Analysis, Wordpress, Scripting , C++
* Basic knowledge of encryption, switches, network attacks, public/private key, viruses, phishing, Trojan Horse, etc..

**Relevant Courses**

Basic Cyber Programming and Network Digital Forensics

Cyber Law Cyber War

Cyber Techniques and Operation Network/Server Configuration and Administration

Cybersecurity Strategy and Policy Enterprise Information Assurance

Introduction to Network and Security

**Relevant Experience(Projects)**

* **Six steps to figure out the Security Posture**

In this project I researched the six steps to find a good security posture for a medical business. These steps included figuring out what is important to the business and also prioritizing what needs to be protected (Medical Records, confidentiality of a person, etc).

* **Script for IT 416 Project**

In this script we added the user domains of faculty and student, giving the faculty the ability to read and write, which gives them the ability to do more on the network. The students in their domain only have the ability to read on the network.

* **Cybersecurity Framework for Healthcare Industry**

A project where I had to implement different policies such as the NIST Framework to make a cybersecurity framework that would be resilient for the Health Care industry, considering the fact that there is a lot of critical and private information to a lot of patients and healthcare workers. Incorporating the NIST Framework was good for this industry because it uses common language and it uses the standards such as Identify, Protect, Detect, Respond, and Recover, which are all important when there is a breach or any form of cyber-attack happening and we need to be responsive.

**Work Experience**

Investment Services Processor; Randstad In-house Services on behalf of Capital Group (11/2022- present)

* Accurately record all financial request
* Interpret and process assigned documentation
* Ability to interpret, analyze, and process detailed instructions provided by investors and financial advisors
* Maintain a high degree of accuracy while processing financial transactions
* Review documentation for accuracy and ensures documents adhere to company’s policy
* Provide high quality service and operational support for clients
* Collaborate within a team environment
* Processing request, reconciliation, problem-solving, and research
* Work through multiple computer systems while utilizing dual monitors
* Navigate through various internet browsers and internal workflow tools
* Ability to create clear and concise notes for documentation
* Demonstrates sound judgement in resolving matters of moderate complexity

Amazon Delivery Driver (05/2022-11/2022)

* Load and unload truck and properly secure items to prevent damage
* Use a device that scans the barcode for the correct deliveries
* Recorded each delivery using the proper protocol
* Drive company truck for local delivery
* Verify content of the inventory
* Obtain signatures for verification of the delivery
* Communicate with dispatch
* Manages time to ensure all deliveries are complete in a time manner

Suffolk Parks and Recreation, *Recreational Leader* (2017-2022)

* Greeted customers
* Communicate effectively with parents, students, and coworkers
* Data entry
* Payment processing
* Planned group activities with kids such as field trips, groups games, and arts and crafts
* Generated and reviewed schedules for employees
* Initiated and typed incident reports as needed
* Actively listened to concerns of staff, parents, and kids
* Verified identity of guardian upon student pick up