Diane Gilzow

Newport News, Virginia (757)-254-9480 <u>dgilzow3@gmail.com</u> <u>https://www.linkedin.com/in/diane-gilzow-253741330/</u>

EDUCATION

Old Dominion University, Norfolk, VA Bachelor of Science Cybersecurity GPA: 4.0 Cybersecurity Student Association (CS2A) Dean's List: Fall 2024

Spring 2026 of Expected Graduation

Virginia Peninsula Community College, Hampton, VA Associate of Science Computer Science GPA: 3.9 Summa Cum Laude President's List: Fall 2022, Spring 2023, Fall 2023

Courses: Linux Systems, Cybersecurity Fundamentals, Basic Cybersecurity Programming and Networking, Data Structures and Analysis of Algorithms

SKILLS

- Programming Languages: Python, C++
- Linux commands and Bash shell scripting
- Familiarity with the NIST Cybersecurity Framework (800-12)
- An understanding of risk management fundamentals
- Familiarity with spreadsheet tools for estimating and managing risk
- Applications: Wireshark, WinSCP, PuTTY, Zenmap, Cisco Packet Tracer, John the Ripper, Microsoft Office 365
- Technology: Windows OS (7, 10, 11), Linux, Virtual Machines, Github
- Interpersonal: Multitasking, Leadership, Time Management, Communication, Active Listening, Problem Solving, Teamwork, Working in a Team Environment

RELEVANT EXPERIENCE

C&F Enterprises, Newport News, VA

Data Entry Assistant

July 2020 - August 2021

- Entered and updated surcharges and inventory adjustments from physical documents into the computer system.
- Reviewed data for accuracy and resolving discrepancies by comparing it to source documents.
- Provided assistance in labeling packages and searching warehouse inventory when needed.
- Maintained a consistent pace while ensuring accuracy in all completed tasks.

Diane Gilzow

Newport News, Virginia (757)-254-9480 <u>dgilzow3@gmail.com</u>

https://www.linkedin.com/in/diane-gilzow-253741330/

ADDITIONAL EXPERIENCE

Baskin-Robbins, Newport News, VA **Crew Member**

- Handle and process customer orders while ensuring customer satisfaction and providing a comfortable atmosphere.
- Inventoried and organized store products to ensure proper accessibility and availability.
- Assisted in the training of new employees and provided support and knowledge to assure they gain the necessary skills and confidence.

Walmart Inc, Hampton, VA

Online Grocery Pickup Associate

- Utilized technology to fulfill customer orders by locating, preparing, and packaging merchandise.
- Ensured accuracy of orders and making appropriate product substitutions when necessary.
- Assisted in other departments when needed and adapted to their environments to fulfill tasks effectively.
- Maintain updated knowledge of products and merchandise to provide better customer support.

ACHIEVEMENTS

- Certification of Recognition Award for Best CYSE 250 project implementation and presentation in the field of Networking and Programming.
- Phi Theta Kappa Member at Virginia Peninsula Community College.

August 2021 - April 2022

October 2023 - Present