



OLD DOMINION UNIVERSITY

Strome Entrepreneurial Center

November 28, 2018

To Whom It May Concern:

It is my distinct pleasure to recommend Ms. Paullette Diaz-Reed, Founder of The Intercultural School of Etiquette. I had the pleasure of working with Ms. Diaz-Reed at Old Dominion University where she presented an etiquette training session on business and cultural etiquette during our Old Dominion University Lunch & Learn speaker series at the Strome Entrepreneurial Center. Our students, faculty and staff were engaged and impressed with her presentation, knowledge and tips for proper business etiquette.

Having served as a military spouse for 20 years, Ms. Diaz-Reed has extensive experience and knowledge about the importance and implementation of proper etiquette. She holds certifications in protocol training and has successfully worked closely with prominent entities such as the United States Navy, the American Foreign Embassies in West Africa, Collegiate Leadership, U.S. Naval War College and the Japanese Maritime Self Defense Force. It is her unique background and captivating presentation style that make her training sessions so dynamic.

I thoroughly enjoyed working with Ms. Diaz-Reed and I am happy to be able to provide this well-deserved recommendation on her behalf. Old Dominion University looks forward to continuing our relationship with The Intercultural School of Etiquette for years to come. I am confident that you will be just as impressed with Ms. Diaz-Reed as I am, and I urge you to consider her for any etiquette training sessions/workshops. Please feel free to contact me if I can provide any additional information. You may reach me at 757-681-6141 or mtuttle@odu.edu.

Regards,

Mallory T. Tuttle
Program Manager
Strome Entrepreneurial Center - Old Dominion University