

Ethan Koscinski

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OBJECTIVE

Seeking an IT or cybersecurity-related role where I can apply my problem-solving skills, technical expertise, and customer service experience to support and enhance IT operations.

EXPERIENCE

5/21 to 5/22; 6/24 to present

Installer - Complete Interior Package

- Inspected installations to check for functionality and maintain customer satisfaction
- Materials inventory
- Safely operates power tools
- Enhanced Customer service by providing timely and accurate installations

8/22 to 6/24

Shift manager – The Restaurant Co.

- Resolved customer complaints and issues; offered thoughtful solutions to maintain customer satisfaction
- Successfully managed high pace environment
- Led onboarding and training programs for new hires, ensuring they quickly adapted to the fast-paced environment and mastered essential tasks.

8/17 to 5/21

Help Desk Technician – Richmond Christian School

- Assisted computer teacher with networking, troubleshooting software and hardware issues, printer calibration and installation
- Configure School staff laptops, printers, copy machines, etc
- WAN/LAN set up for entire school
- Worked support tickets from teachers

Past Projects

- **Secure Messaging proof of concept with Secure Login/Signup feature** - Javascript
- **Student Registration System with menu** - Python
- **POI seeking Drone Deployment Software** - Python
- **Virtual WAN network** – Cisco Packet Tracer
- **Virtual LAN network** - Cisco Packet Tracer
- **Hospital Patient Intake Program** – Javascript
- **Simple 2D and 3D Geometric Calculator** – Python JavaScript, And Linux
- **Fibonacci Sequence Nth Term Calculator** – Javascript and Python

EDUCATION

- Currently Enrolled as a Senior at ODU for Cyber Security 3.7 GPA
- Associate of Science in Computer Science
Brightpoint Community College
Midlothian VA

KEY SKILLS

- MS Office Computer Skills
- Python, Java, C++, Linux
- Customer Service
- Employee training
- PDF formatting
- NMAP and Wireshark

TECHNICAL CLASSROOM EXPERIENCE

- Web programming with UNIX
- Object oriented programming Courses
- Pen Testing experience
- Extensive programs designed for class projects
- Network Development Courses

REFERENCES

- Available upon request