

The Start of Being in the Cyber Clinic

Reflection 1

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Introduction and What I Have Learned

My first 50 hours in the cyber clinic have been very informative, fun, and relieving. I learned that there is an importance in ethics when it comes to risks in businesses and helping them with their security. A consultant for a company would have to know a businesses' ethics behind their drive to make their customer's data secure or not, how they intend to uphold policies and laws for security and customers, and whether or not the business is truly willing to put the consultant's recommendations in place to uphold their own security. I also learned a lot from the story exercise where we relied on the person next to us for what they were going to say next, which really helped me get out of my head, listen to what they were saying, and add onto their ideas instead of just rebutting them. Talking about the different elements of NIST also relieved me by helping me understand how I can help one of the small businesses. I also got to develop a security plan for a business scenario, with my group. We came up with a lot of really good ideas, and I was able to identify some physical problems for the business like the location of being a business out of a garage, storing sensitive data, and empathize with the client who has lost his client's confidence in him.

Conclusion

I have learned a lot in the first 50 hours of working in the cyber clinic. I am starting to really understand what the groups will be doing for these small companies. I also know more now about how I can use the knowledge I have gained from this class to think empathetically towards a small business and give them simple ideas that they can use.