

Trials, Tribulations, and Success

Reflection 3

Elizabeth Simpkins

November 8, 2025

Introduction and Events

The start of the report was honestly very stressful for me. After my team and I met our client, he was not responding to my emails and I became worried about our communication throughout this process. I did eventually start to get responses from him and I learned to work with his busy schedule as well. When I sent him emails, I made sure to include every question that my team and I had come up with and send them all at once, so that he could respond to them all in one email. This is also a real-world experience for me, because if I do work as a consultant one day, I may have a client who has very limited time or communication methods. Being able to talk with him and work out a plan of sending only critical questions to him, allowed my team and I to continue building his report.

After this, however, I started to have issues with my team, as well. I am someone who likes to get work done way ahead of time so that I am not as stressed out, but this was not the case for my teammates. I felt like I was taking on the brunt of the work at first, with a couple of little things being done by my teammates. I would step up as the leader and say that the research needed to be the focus at the moment since our report needed to be completed, but it all ended up being done at the last minute.

This experience has taught me a lot, however. I was able to work around our difficulties and work with my team to build a report based on the needs of the client. I also felt like I became a better leader throughout the process, because I divided up the research in the last week, so that we could each focus on specific sections, and I made sure that sections were completed on time. I know that in the future I will have to work with other people who may have different drives than I do, so this was a new experience for me that worked out in the end due to my communication and guidance to my team. I learned a lot from listening to other teams' dry runs. My team and I will polish our presentation and edit our report based on the recommendations that were given.

Lastly, I got to write my reports for the businesses that I visited back in October, for the Valor Risk Assessments. I really enjoyed writing them and being able to give recommendations to these businesses that I got to talk to. One of the businesses I assessed received a low score, so I made sure to include a lot of information about the recommendations that they were missing and how they can be useful particularly to their business. I actually preferred doing this after our team report, because this helped me answer the assessment report questions a little easier than

before we started our report, since I had a better grasp of what the business can do to improve in areas.

Conclusion

In the end, I am proud of the work that we accomplished, even if I was stressed. We tackled the main issues that our client had and I believe that the recommendation's will be helpful. I was able to work with the complications in communication with our client and make sure research got done by dividing work between my group members and I. By understanding how to assess risks in a business, I was also able to help out a couple of other small business, as well, by providing them with a full report of the assessment I did. After some more polishing and refining of our presentation, my team and I will be prepared to present our executive brief to our client.