

Michael Gray II

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Cybersecurity Professional

SKILLS

- Proficient in utilizing Python for game development, demonstrating the ability to design and create interactive gaming experiences. Skilled in coding, implementing gameplay mechanics, and optimizing performance to deliver engaging and seamless gaming experiences.
- Experience with infrastructure as code (IaC) solutions and scripting using Bash, PowerShell, and Python.
- Effective in utilizing technology for communication, adept at leveraging digital tools and platforms to facilitate clear and efficient exchange of information
- Skilled in vulnerability management, proficiently identifying, assessing, and mitigating security vulnerabilities in computer systems and networks. Experienced in implementing security patches and best practices to enhance the overall cybersecurity posture.
- Experienced in the development and implementation of security policies, demonstrating the ability to establish and enforce comprehensive security protocols and procedures to safeguard sensitive data and mitigate risks effectively.
- Proficient in SQL, showcasing expertise in managing and querying relational databases. Skilled in designing, optimizing, and maintaining database structures.
- Extensive practice in insider risk detection, threat modeling, and system modeling techniques.
- Exceptional customer support skills, consistently delivering outstanding service and assistance to clients.
- Proficient in fundamental IT troubleshooting techniques, adept at identifying and resolving a wide range of technical issues to maintain system functionality and minimize downtime.

WORK EXPERIENCE

Spectrum Integrators

July

2023 – Present

Systems Programmer/ Analyst

- Investigate and resolve technical issues and system failures.
- Provide technical support to end-users and address their inquiries or problems.
- Create comprehensive documentation, including user manuals, technical guides, and system diagrams.
- Utilize programming languages, such as Java, C++, Python, or others, to build software solutions.
- Gather and analyze requirements from end-users or stakeholders to understand their needs and objectives.
- Evaluate existing systems and processes to identify areas for improvement and optimization.
- Be on call to address critical system issues and emergencies outside regular working hours
- Provide training and guidance to end-users and other team members.
- Stay updated on industry best practices and regulations to ensure compliance.

Wegmans

September 2021

– July 2023

Front End Management

- Provide exceptional customer service by assisting customers with inquiries, resolving issues, and ensuring a positive shopping experience
- Use inventory management software to monitor stock levels, reorder products, and prevent overstock or understock situations.
- Utilize messaging apps, email, or communication platforms to coordinate tasks, share updates, and address issues promptly.
- Analyze sales trends, customer behavior, and transaction data.

EDUCATION

Bachelor of Cybersecurity

Old Dominion University Norfolk, VA

12/2023

Associates In General Studies

Piedmont Virginia Community College, VA

12/2021